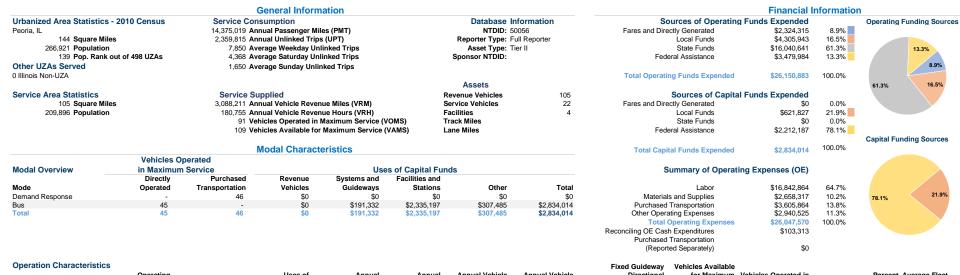
Service Effectiveness

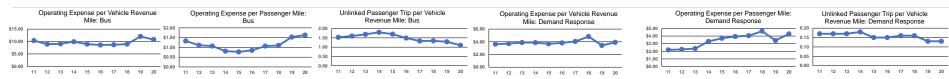


	Operating		Uses of	Annual	Annual	Annual Vehicle	Annual Vehicle	Directional	for Maximum	Vehicles Operated in	Percent A	verage Fleet
Mode	Expenses	Fare Revenues	Capital Funds	Passenger Miles	Unlinked Trips	Revenue Miles	Revenue Hours	Route Miles	Service	Maximum Service	Spare Vehicles A	ge in Yearsa
Demand Response	\$4,145,779	\$313,966	\$0	967,552	132,661	1,060,411	68,583	0.0	48	46	4.4%	3.6
Bus	\$21,901,791	\$1,105,604	\$2,834,014	13,407,467	2,227,154	2,027,800	112,172	0.0	61	45	35.6%	12.6
Total	\$26,047,570	\$1,419,570	\$2,834,014	14,375,019	2,359,815	3,088,211	180,755	0.0	109	91	16.5%	

Performance Measures

Service Efficiency

	Operating Expenses per	Operating Expenses per		Operating Expenses per Passenger	Operating Expenses per	Unlinked Trips per	Unlinked Trips per		
Mode	Vehicle Revenue Mile	Vehicle Revenue Hour	Mode	Mile	Unlinked Passenger Trip	Vehicle Revenue Mile	Vehicle Revenue Hour		
Demand Response	\$3.91	\$60.45	Demand Response	\$4.28	\$31.25	0.1	1.9		
Bus	\$10.80	\$195.25	Bus	\$1.63	\$9.83	1.1	19.9		
Total	\$8.43	\$144.10	Total	\$1.81	\$11.04	0.8	13.1		



Notes:

^aDemand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.

Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 32%

Equipment - Trucks and other Rubber Tire Vehicles - 27%

Facility - Administrative / Maintenance Facilities - 8%

Facility - Passenger / Parking Facilities - 16% Rolling Stock - AB - Articulated Bus - 53%

Rolling Stock - AO - Automobile - 83%

Rolling Stock - BU - Bus - 18%

Rolling Stock - CU - Cutaway - 27%

Rolling Stock - FB - Ferryboat - 0%

Rolling Stock - MV - Minivan - 67%

Rolling Stock - VN - Van - 45%