South Lake County Community Services, Inc., dba: Lake County Community Services, Inc.

1450 E. Joliet Street Suite 202 Crown Point, In 46307 2020 Annual Agency Profile Ms. Blossom Mabon (219) 663-0627

Service Effectiveness

Unlinked Trips per

0.1

0.1

Vehicle Revenue Mile

Unlinked Trips per

1.4

1.4

Vehicle Revenue Hour

Operating Expenses

Mode

Total

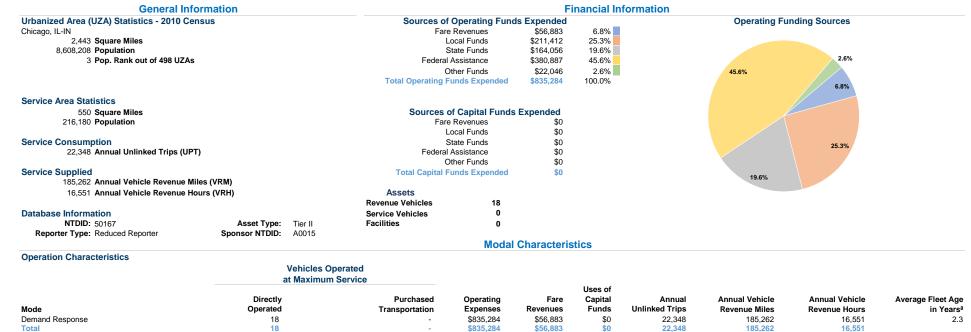
Demand Response

per Unlinked

\$37.38

\$37.38

Passenger Trip

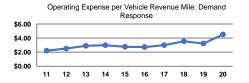


Performance Measures

Service Efficiency

Operating Expenses per Operating Expenses per Vehicle Revenue Mile Vehicle Revenue Hour \$4.51 \$50.47

Unlinked Passenger Trips per Vehicle Revenue Mile: Demand Response 0.20 0.15 0.10 0.05 0.00 13 14 15 16 17 18 19 20



Mode

Total

Demand Response

^aDemand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.

Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair Equipment - Trucks and other Rubber Tire Vehicles - 50% Facility - Administrative / Maintenance Facilities - 0%

Facility - Passenger / Parking Facilities - 0% Rolling Stock - BR - Over-the-road Bus - 0%

Rolling Stock - BU - Bus - 0%

Rolling Stock - CU - Cutaway - 10%

Rolling Stock - MV - Minivan - 100%

Rolling Stock - VN - Van - 100%