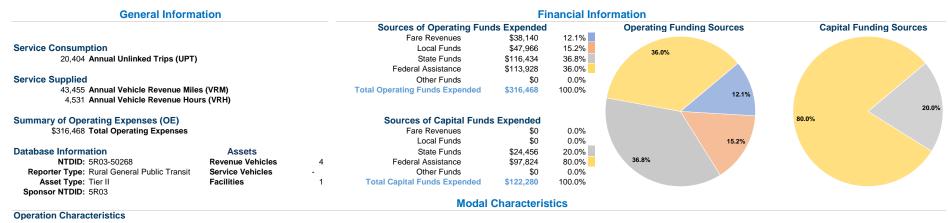
Hillsdale Dial-A-Ride
2020 Annual Agency Profile

97 N Broad St Hillsdale, Mi 49242-1617

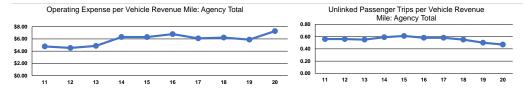


Vehicles Operated at Maximum Service

| Mada | Directly | Purchased | Operating | Fare | Uses of Capital | . Under al Walter | Annual Vehicle | Annual Vehicle |
|-----------------|----------|----------------|-----------|----------|-----------------|-------------------|----------------|----------------|
| Mode | Operated | Transportation | Expenses | Revenues | Funds Annual Ur | ilinked Frips | Revenue Miles | Revenue Hours |
| Demand Response | 3 | - | \$316,468 | \$38,140 | \$122,280 | 20,404 | 43,455 | 4,531 |
| Total | 3 | - | \$316,468 | \$38,140 | \$122,280 | 20,404 | 43,455 | 4,531 |

Performance Measures

Service Efficiency Service Effectiveness **Operating Expenses** Operating Expenses per Operating Expenses per per Unlinked Unlinked Trips per Unlinked Trips per Vehicle Revenue Mile Vehicle Revenue Hour Mode Passenger Trip Vehicle Revenue Mile Vehicle Revenue Hour Demand Response \$7.28 \$69.85 Demand Response \$15.51 0.5 4.5 Total \$7.28 \$69.85 **Total** \$15.51 0.5 4.5



Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 62%

Equipment - Trucks and other Rubber Tire Vehicles - 44%

Facility - Administrative / Maintenance Facilities - 3%

Facility - Passenger / Parking Facilities - 3%

Rolling Stock - AO - Automobile - 10%

Rolling Stock - BU - Bus - 13%

Rolling Stock - CU - Cutaway - 6%

Rolling Stock - FB - Ferryboat - 40%

Rolling Stock - MV - Minivan - 19%

Rolling Stock - SB - School Bus - 15%

Rolling Stock - SV - Sports Utility Vehicle - 10%

Rolling Stock - VN - Van - 20%