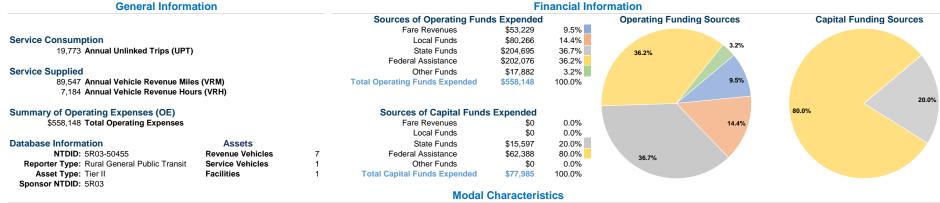
235 E. Mcleod Avenue Ironwood, Mi 49938



Operation Characteristics

Vehicles Operated at Maximum Service

Directly Purchased Operating Fare Mode Operated Transportation Expenses Revenues \$558,148 \$53,229 Demand Response \$558,148 \$53,229 Total

Uses of Capital Annual Vehicle Annual Vehicle Funds Annual Unlinked Trips Revenue Miles Revenue Hours \$77,985 19,773 89,547 7,184 \$77,985 19,773 89.547 7,184

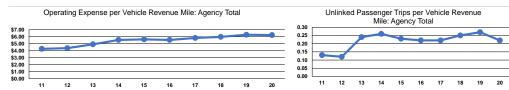
Performance Measures

Service Efficiency

Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour
Demand Response	\$6.23	\$77.69
Total	\$6.23	\$77.69

	Service Effectiveness			
Mode	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour	
Demand Response	\$28.23	0.2	2.8	
Total	\$28.23	0.2	2.8	

Convince Effectiveness



Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair Equipment - Automobiles - 62%

Equipment - Trucks and other Rubber Tire Vehicles - 44% Facility - Administrative / Maintenance Facilities - 3%

Facility - Passenger / Parking Facilities - 3% Rolling Stock - AO - Automobile - 10%

Rolling Stock - BU - Bus - 13%

Rolling Stock - CU - Cutaway - 6%

Rolling Stock - FB - Ferryboat - 40%

Rolling Stock - MV - Minivan - 19%

Rolling Stock - SB - School Bus - 15%

Rolling Stock - SV - Sports Utility Vehicle - 10%

Rolling Stock - VN - Van - 20%