Ionia Dial-A-Ride 2020 Annual Agency Profile

\$81,515

\$81,515

41,669

41.669

150,237

150,237

11,790

11,790

251 E. Adams St. Ionia, Mi 48846



\$689,619

\$689,619

Performance Measures

Demand Response

Total

Service Efficiency Service Effectiveness **Operating Expenses** Operating Expenses per Operating Expenses per per Unlinked Unlinked Trips per Unlinked Trips per Mode Vehicle Revenue Mile Vehicle Revenue Hour Mode Passenger Trip Vehicle Revenue Mile Vehicle Revenue Hour Demand Response \$4.59 \$58.49 Demand Response \$16.55 0.3 3.5 Total \$4.59 \$58.49 **Total** \$16.55 0.3 3.5

\$64,703

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Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 62%

Equipment - Trucks and other Rubber Tire Vehicles - 44%

Facility - Administrative / Maintenance Facilities - 3%

Facility - Passenger / Parking Facilities - 3%

Rolling Stock - AO - Automobile - 10%

Rolling Stock - BU - Bus - 13%

Rolling Stock - CU - Cutaway - 6%

Rolling Stock - FB - Ferryboat - 40%

Rolling Stock - MV - Minivan - 19%

Rolling Stock - SB - School Bus - 15%

Rolling Stock - SV - Sports Utility Vehicle - 10%

Rolling Stock - VN - Van - 20%