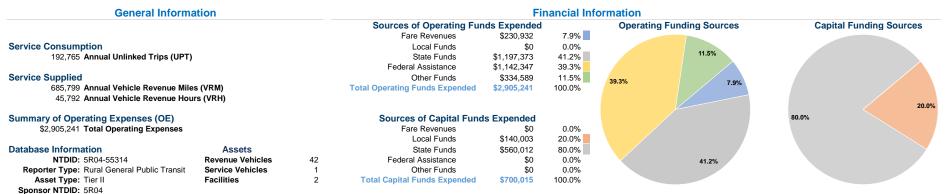
P.O. Box 186 Willmar, Mn 56201-2780



Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 10%

Equipment - Trucks and other Rubber Tire Vehicles - 10% Facility - Administrative / Maintenance Facilities - 10%

Facility - Administrative / Maintenance Facilities - 1

Facility - Passenger / Parking Facilities - 10%

Rolling Stock - CU - Cutaway - 10%

Rolling Stock - VN - Van - 10%

Modal Characteristics

Operation Characteristics

Vehicles Operated

at Maximum Service

	Directly	Purchased	Operating	Fare	Uses of Capital		Annual Vehicle	Annual Vehicle
Mode	Operated	Transportation	Expenses	Revenues	Funds Annu	al Unlinked Trips	Revenue Miles	Revenue Hours
Demand Response	27	-	\$2,433,996	\$203,082	\$700,015	162,422	550,034	36,016
Bus	5	-	\$471,245	\$27,850	\$0	30,343	135,765	9,776
Total	32	-	\$2,905,241	\$230,932	\$700,015	192,765	685,799	45,792

Performance Measures

Operating Expense per Vehicle Revenue Mile: Agency Total

Mode

Bus Total

\$5.00

\$3.00 \$2.00

\$1.00 \$0.00

Demand Response

Service Efficiency

 Operating Expenses per Vehicle Revenue Mile
 Operating Expenses per Vehicle Revenue Hour

 \$4.43
 \$67.58

 \$3.47
 \$48.20

 \$4.24
 \$63.44



Service Effectiveness

Mode	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour
Demand Response	\$14.99	0.3	4.5
Bus	\$15.53	0.2	3.1
Total	\$15.07	0.3	4.2