Service Effectiveness

Unlinked Trips per

0.2

0.1

0.1

Vehicle Revenue Mile

Unlinked Trips per

0.5

1.6

1.2

Vehicle Revenue Hour

Operating Expenses

Mode

Bus

Total

Demand Response

per Unlinked

\$87.60

\$26.43

\$36.53

Passenger Trip



Operation Characteristics

Vehicles Operated at Maximum Service

| Mode | Directly Operated | Purchased Transportation | Operating Expenses | Fare Revenues | Uses of Capital Funds Annual U | nlinked Trips | Annual Vehicle Revenue Miles | Annual Vehicle Revenue Hours |
|-----------------|----------------------|-----------------------------|-----------------------|------------------|-----------------------------------|---------------|---------------------------------|---------------------------------|
| Demand Response | - | 1 | \$182,121 | \$853 | \$0 | 2,079 | 12,943 | 3,860 |
| Bus | - | 5 | \$277,782 | \$2,031 | \$64,412 | 10,512 | 90,093 | 6,401 |
| Total | - | 6 | \$459,903 | \$2,884 | \$64,412 | 12,591 | 103,036 | 10,261 |

Performance Measures

Operating Expense per Vehicle Revenue Mile: Agency Total

Mode

Bus

\$5.00 \$4.00 \$3.00 \$2.00

\$1.00 \$0.00

Total

Demand Response

Service Efficiency

| g Expenses per | |
|----------------|--|
| e Revenue Hour | |
| \$47.18 | |
| | |

| Operating Expenses per Vehicle Revenue Mile | Operating Expenses per Vehicle Revenue Hour |
|--|--|
| \$14.07 | \$47.18 |
| \$3.08 | \$43.40 |
| \$4.46 | \$44.82 |
| | |



Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 30%

Equipment - Trucks and other Rubber Tire Vehicles - 0%

Facility - Administrative / Maintenance Facilities - 30%

Facility - Passenger / Parking Facilities - 0% Rolling Stock - AO - Automobile - 30%

Rolling Stock - BU - Bus - 21%

Rolling Stock - CU - Cutaway - 2%

Rolling Stock - MV - Minivan - 10%

Rolling Stock - SV - Sports Utility Vehicle - 30%

Rolling Stock - VN - Van - 10%