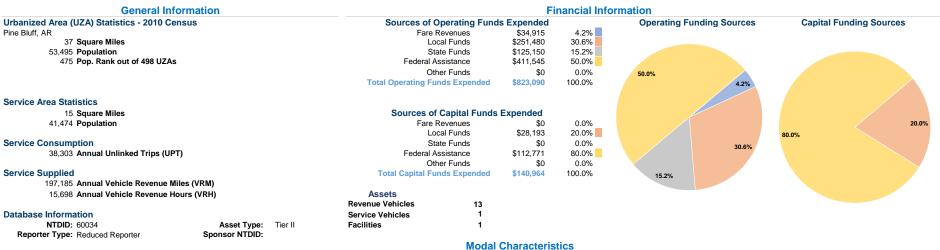
2300 E Harding Ave Pine Bluff, Ar 71601-6838



Operation Characteristics

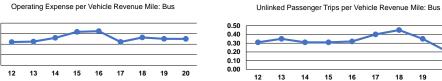
Vehicles Operated at Maximum Service

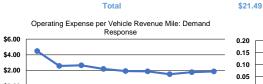
					Uses of				
	Directly	Purchased	Operating	Fare	Capital	Annual	Annual Vehicle	Annual Vehicle	Average Fleet Age
Mode	Operated	Transportation	Expenses	Revenues	Funds	Unlinked Trips	Revenue Miles	Revenue Hours	in Years ^a
Demand Response	2	-	\$97,689	\$15,962	\$14,096	7,951	52,052	5,339	5.3
Bus	4	-	\$725,400	\$18,953	\$126,867	30,352	145,133	10,359	6.9
Total	6	-	\$823,089	\$34,915	\$140,963	38,303	197,185	15,698	

Performance Measures

Service Efficiency

Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour
Demand Response	\$1.88	\$18.30
Bus	\$5.00	\$70.03
Total	\$4.17	\$52.43

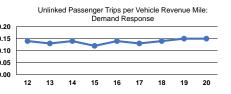




Mode Demand Response

Bus

12 13 14 15 16 17 18 19



0.2

0.2

0.2

Unlinked Trips per

1.5

2.9

2.4

Vehicle Revenue Hour

Service Effectiveness

Unlinked Trips per

Vehicle Revenue Mile

Operating Expenses per Unlinked

Passenger Trip

\$12.29

\$23.90

\$8.00

\$6.00

\$4.00

\$2.00

\$0.00

Notes: aDemand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.

Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair Equipment - Trucks and other Rubber Tire Vehicles - 100%

Mrs. Shirley Washington

870-730-2000

Facility - Administrative / Maintenance Facilities - 0%

Rolling Stock - AO - Automobile - 100%

Rolling Stock - BU - Bus - 0% Rolling Stock - CU - Cutaway - 17%

Rolling Stock - MV - Minivan - 50%