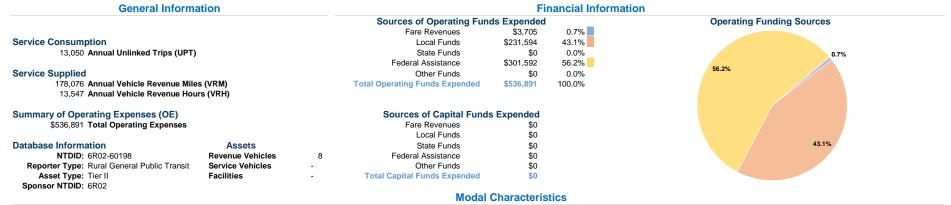
Calcasieu Office of Community Services 2020 Annual Agency Profile

2424 Third St Lake Charles, La 70602



Operation Characteristics

Vehicles Operated at Maximum Service

Mode	Directly	Purchased	Operating	Fare
	Operated	Transportation	Expenses	Revenues
Demand Response	8	-	\$536,891	\$3,705
Total	8	_	\$536.891	\$3,705

Uses of Capital		Annual Vehicle	Annual Vehicle
Funds	Annual Unlinked Trips	Revenue Miles	Revenue Hours
\$0	13,050	178,076	13,547
\$0	13,050	178,076	13,547

Performance Measures

Service Efficiency

Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour
Demand Response	\$3.01	\$39.63
Total	\$3.01	\$39.63

	Service Effectiveness			
Mode	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour	
Demand Response	\$41.14	0.1	1.0	
Total	\$41.14	0.1	1.0	



Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair Facility - Administrative / Maintenance Facilities - 0% Rolling Stock - AO - Automobile - 100%

Rolling Stock - CU - Cutaway - 23% Rolling Stock - MV - Minivan - 32% Rolling Stock - VN - Van - 73%