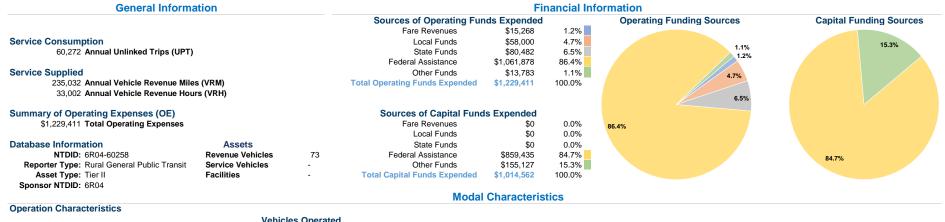
Big Five Community Services, Inc., dba: Southern Oklahoma Rural Tansportation System 2020 Annual Agency Profile

1502 N 1St St P.O. Box 1577 Durant, Ok 74701-2814



Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 0%

Equipment - Trucks and other Rubber Tire Vehicles - 67%

Facility - Administrative / Maintenance Facilities - 14%

Facility - Passenger / Parking Facilities - 0%

Rolling Stock - AO - Automobile - 100%

Rolling Stock - BR - Over-the-road Bus - 55%

Rolling Stock - BU - Bus - 32%

Rolling Stock - CU - Cutaway - 47%

Rolling Stock - MV - Minivan - 17%

Rolling Stock - SB - School Bus - 0%

Rolling Stock - SV - Sports Utility Vehicle - 74%

Rolling Stock - VN - Van - 11%

1.8

1.8

Unlinked Trips per

Vehicle Revenue Hour

Service Effectiveness Unlinked Trips per

Vehicle Revenue Mile

0.3

0.3

Vehicles Operated

at Maximum Service

Mode	Directly Operated	Purchased Transportation	Operating Expenses	Fare Revenues	Uses of Capital Funds Annual	Unlinked Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours
Demand Response	30	-	\$1,229,411	\$15,268	\$1,014,562	60,272	235,032	33,002
Total	30	-	\$1,229,411	\$15,268	\$1,014,562	60,272	235,032	33,002

Performance Measures

Service Efficiency

				Operating Expenses
	Operating Expenses per	Operating Expenses per		per Unlinked
Mode	Vehicle Revenue Mile	Vehicle Revenue Hour	Mode	Passenger Trip
Demand Response	\$5.23	\$37.25	Demand Response	\$20.40
Total	\$5.23	\$37.25	Total	\$20.40



