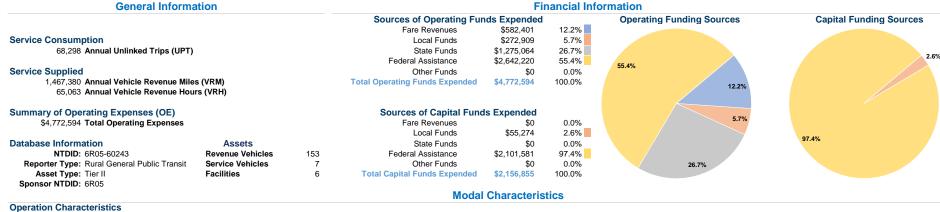
West Texas Opportunities, Inc. 2020 Annual Agency Profile

Service Effectiveness



Lamesa, Tx 79331-4505

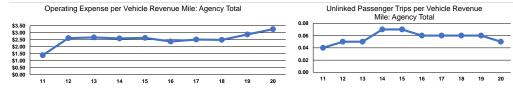
Vehicles Operated at Maximum Service

	Directly	Purchased	Operating	Fare	Uses of Capital		Annual Vehicle	Annual Vehicle
Mode	Operated	Transportation	Expenses	Revenues	Funds Annual	Unlinked Trips	Revenue Miles	Revenue Hours
Demand Response	100	· -	\$4,772,594	\$582,401	\$2,156,855	68,298	1,467,380	65,063
Total	100	-	\$4,772,594	\$582,401	\$2,156,855	68,298	1,467,380	65,063

Performance Measures

Service Efficiency

				Operating Expenses		
	Operating Expenses per	Operating Expenses per		per Unlinked	Unlinked Trips per	Unlinked Trips per
Mode	Vehicle Revenue Mile	Vehicle Revenue Hour	Mode	Passenger Trip	Vehicle Revenue Mile	Vehicle Revenue Hour
Demand Response	\$3.25	\$73.35	Demand Response	\$69.88	0.0	1.0
Total	\$3.25	\$73.35	Total	\$69.88	0.0	1.0
Total	\$3.25	\$73.35	Total	\$69.88	0.0	1.0



Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 15%

Equipment - Trucks and other Rubber Tire Vehicles - 15%

Facility - Administrative / Maintenance Facilities - 15%

Facility - Passenger / Parking Facilities - 15% Rolling Stock - AO - Automobile - 15%

Rolling Stock - BU - Bus - 15%

Rolling Stock - CU - Cutaway - 15%

Rolling Stock - MV - Minivan - 15%

Rolling Stock - SV - Sports Utility Vehicle - 15%

Rolling Stock - VN - Van - 15%