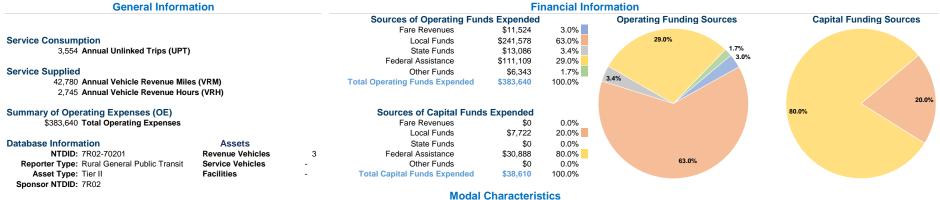
Independence, Inc. 2020 Annual Agency Profile

2001 Haskell Ave P.O. Box 447

Lawrence, Ks 66046-3249



Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair Equipment - Trucks and other Rubber Tire Vehicles - 75%

Facility - Administrative / Maintenance Facilities - 25%

Rolling Stock - AO - Automobile - 100%

Rolling Stock - BU - Bus - 25%

Rolling Stock - CU - Cutaway - 25% Rolling Stock - MV - Minivan - 25%

Rolling Stock - VN - Van - 25%

Operation Characteristics

Vehicles Operated

at Maximum Service

Directly Operating Fare Purchased Mode Operated Transportation Expenses Revenues Demand Response \$383,640 \$11,524 \$383,640 \$11.524 Total

Uses of Capital		Annual Vehicle	Annual Vehicle
Funds	Annual Unlinked Trips	Revenue Miles	Revenue Hours
\$38,610	3,554	42,780	2,745
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Performance Measures

Service Efficiency

Operating Expenses per Operating Expenses per Vehicle Revenue Mile Vehicle Revenue Hour Mode Demand Response \$8.97 \$139.76 Total \$8.97 \$139.76

Service Effectiveness

	Operating Expenses per Unlinked	Unlinked Trips per	Unlinked Trips per
Mode	Passenger Trip	Vehicle Revenue Mile	Vehicle Revenue Hour
Demand Response	\$107.95	0.1	1.3
Total	\$107.95	0.1	1.3



