Rural Office of Community Services
2020 Annual Agency Profile

Service Effectiveness

Unlinked Trips per

0.3

0.3

Passenger Trip Vehicle Revenue Mile

\$28.13

\$28.13

Unlinked Trips per

4.0

4.0

Vehicle Revenue Hour

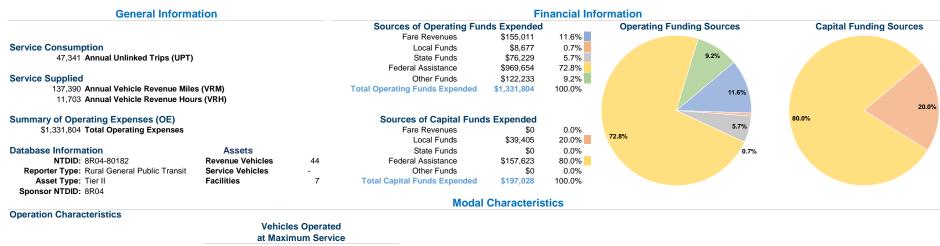
Operating Expenses per Unlinked

Mode

Total

Demand Response

P.O. Box 70 Wagner, Sd 57380-9630



Mode	Directly Operated	Purchased Transportation	Operating Expenses	Fare Revenues	Uses of Capital Funds Annual Unlinked Trip	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours
Demand Response	30	• -	\$1,331,804	\$155,011	\$197,028 47,34	1 137,390	11,703
Total	30	-	\$1,331,804	\$155,011	\$197,028 47,34	1 137,390	11,703

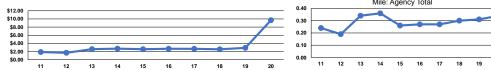
## **Performance Measures**

## Service Efficiency

Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour
Demand Response	\$9.69	\$113.80
Total	\$9.69	\$113.80

Operating Expense per Vehicle Revenue Mile: Agency Total

Unlinked Passenger Trips per Vehicle Revenue
Mile: Agency Total



## **Performance Measure Targets - 2021**

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 40%

Equipment - Trucks and other Rubber Tire Vehicles - 40%

Facility - Administrative / Maintenance Facilities - 5%

Facility - Passenger / Parking Facilities - 0%

Rolling Stock - AO - Automobile - 28%

Rolling Stock - BU - Bus - 28%

Rolling Stock - CU - Cutaway - 28%

Rolling Stock - MV - Minivan - 28%

Rolling Stock - SB - School Bus - 28%

Rolling Stock - SV - Sports Utility Vehicle - 28%

Rolling Stock - VN - Van - 28%