Service Effectiveness

Unlinked Trips per

0.1

0.6

0.4

Vehicle Revenue Mile

Unlinked Trips per

2.1

8.4

6.9

Vehicle Revenue Hour

Operating Expenses per Unlinked

Mode Demand Response

Bus

Total

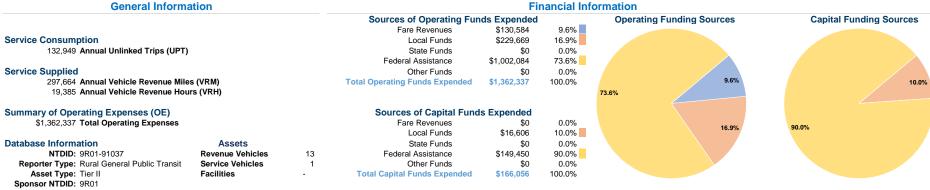
Passenger Trip

\$29.38

\$8.71

\$10.25

2355 Trane Rd Bullhead City, Az 86442-5966



Modal Characteristics

Operation Characteristics

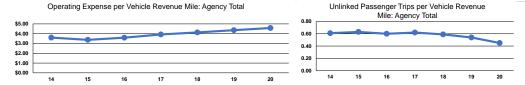
Vehicles Operated at Maximum Service

Mode	Directly Operated	Purchased Transportation	Operating Expenses	Fare Revenues	Uses of Capital Funds Annual	Jnlinked Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours
Demand Response	3	-	\$289,813	\$24,742	\$154,869	9,865	78,539	4,797
Bus	7	-	\$1,072,524	\$105,842	\$11,187	123,084	219,125	14,588
Total	10	-	\$1,362,337	\$130,584	\$166,056	132,949	297,664	19,385

Performance Measures

Service Efficiency

Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour
Demand Response	\$3.69	\$60.42
Bus	\$4.89	\$73.52
Total	\$4.58	\$70.28



Performance Measure Targets - 2021

Performance Measure - Asset Type - Target % not in State of Good Repair Equipment - Automobiles - 50%

Equipment - Trucks and other Rubber Tire Vehicles - 50% Facility - Administrative / Maintenance Facilities - 20%

Rolling Stock - BR - Over-the-road Bus - 28%

Rolling Stock - BU - Bus - 28% Rolling Stock - CU - Cutaway - 28%

Rolling Stock - MV - Minivan - 28%

Rolling Stock - VN - Van - 28%