

General Information

Urbanized Area Statistics - 2010 Census
Springfield, MA-CT
349 Square Miles
621,300 Population
65 Pop. Rank out of 498 UZAs
Other UZAs Served
0 Massachusetts Non-UZA

Service Consumption
15,975,442 Annual Passenger Miles (PMT)
3,994,626 Annual Unlinked Trips (UPT)
13,151 Average Weekday Unlinked Trips
9,135 Average Saturday Unlinked Trips
3,385 Average Sunday Unlinked Trips

Database Information
NTDID: 10008
Reporter Type: Full Reporter
Asset Type: Tier II
Sponsor NTDID:

Service Area Statistics
627 Square Miles
575,500 Population

Service Supplied
5,640,586 Annual Vehicle Revenue Miles (VRM)
425,318 Annual Vehicle Revenue Hours (VRH)
170 Vehicles Operated in Maximum Service (VOMS)
332 Vehicles Available for Maximum Service (VAMS)

Assets
Revenue Vehicles 359
Service Vehicles 51
Facilities 6
Track Miles
Lane Miles

Modal Characteristics

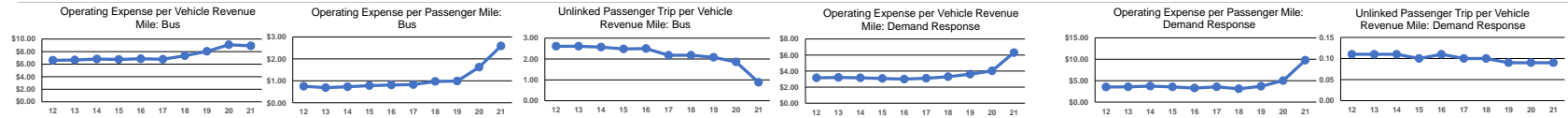
Modal Overview	Vehicles Operated in Maximum Service		Uses of Capital Funds					Total
	Directly Operated	Purchased Transportation	Revenue Vehicles	Systems and Guideways	Facilities and Stations	Other		
Demand Response	-	78 ¹	\$142,926	\$0	\$0	\$0	\$142,926	
Bus	-	92 ¹	\$10,180,117	\$3,028,467	\$1,939,067	\$0	\$15,147,651	
Total	-	170	\$10,323,043	\$3,028,467	\$1,939,067	\$0	\$15,290,577	

Operation Characteristics

Mode	Operating Expenses	Fare Revenues	Uses of Capital Funds	Annual Passenger Miles	Annual Unlinked Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours	Fixed Guideway Directional Route Miles	Vehicles Available for Maximum Service	Vehicles Operated in Maximum Service	Percent Spare Vehicles	Average Fleet Age in Years ^a
Demand Response	\$7,736,313 ¹	\$276,208 ¹	\$142,926	792,697	109,449	1,227,728	93,863	0.0	135	78 ¹	73.1%	3.3
Bus	\$39,360,143 ¹	\$3,013,726 ¹	\$15,147,651	15,182,745	3,885,177	4,412,858	331,455	0.0	197	92 ¹	114.1%	9.3
Total	\$47,096,456	\$3,289,934	\$15,290,577	15,975,442	3,994,626	5,640,586	425,318	0.0	332	170	48.8%	

Performance Measures

Mode	Service Efficiency		Mode	Service Effectiveness			
	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour		Operating Expenses per Passenger Mile	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour	
Demand Response	\$6.30	\$82.42	Demand Response	\$9.76	\$70.68	0.1	1.2
Bus	\$8.92	\$118.75	Bus	\$2.59	\$10.13	0.9	11.7
Total	\$8.35	\$110.73	Total	\$2.95	\$11.79	0.7	9.4



Notes:

- ¹Demand Response - Taxi (DR/TX) and non-dedicated fleets do not report fleet age data.
- ¹Includes data for a contract with another reporter.
- ¹This agency has a purchased transportation relationship in which they buy service from Northampton COA (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.
- ¹This agency has a purchased transportation relationship in which they buy service from East Longmeadow Council on Aging (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.
- ¹This agency has a purchased transportation relationship in which they buy service from National Express Transit (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.
- ¹This agency has a purchased transportation relationship in which they buy service from Agawam COA (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.
- ¹This agency has a purchased transportation relationship in which they buy service from Hadley COA (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.
- ¹This agency has a purchased transportation relationship in which they buy service from Hulmes Transportation Services, LTD. (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode MB/PT.
- ¹This agency has a purchased transportation relationship in which they buy service from First Transit (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode MB/PT.
- ¹This agency has a purchased transportation relationship in which they buy service from University Transit Services, Inc. (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode MB/PT.

Financial Information

Sources of Operating Funds Expended
Fares and Directly Generated \$3,776,572 8.0%
Local Funds \$9,400,873 19.9%
State Funds \$26,467,021 56.0%
Federal Assistance \$7,640,935 16.2%

Total Operating Funds Expended \$47,285,401 100.0%

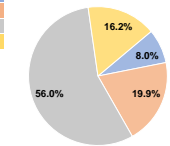
Sources of Capital Funds Expended
Fares and Directly Generated \$0 0.0%
Local Funds \$0 0.0%
State Funds \$4,427,081 29.0%
Federal Assistance \$10,863,496 71.0%

Total Capital Funds Expended \$15,290,577 100.0%

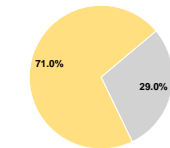
Summary of Operating Expenses (OE)

Labor \$1,966,337 4.2%
Materials and Supplies \$2,067,890 4.4%
Purchased Transportation \$41,721,062 88.6%
Other Operating Expenses \$1,341,167 2.8%
Total Operating Expenses \$47,096,456 100.0%
Reconciling OE Cash Expenditures \$188,945
Purchased Transportation (Reported Separately) \$0

Operating Funding Sources



Capital Funding Sources



Performance Measure Targets - 2022

Performance Measure - Asset Type - Target % not in State of Good Repair
Equipment - Automobiles - 100%
Equipment - Trucks and other Rubber Tire Vehicles - 27%
Facility - Administrative / Maintenance Facilities - 0%
Facility - Passenger / Parking Facilities - 0%
Rolling Stock - AB - Articulated Bus - 0%
Rolling Stock - BU - Bus - 32%
Rolling Stock - CU - Cutaway - 39%