

General Information

Urbanized Area Statistics - 2010 Census

Worcester, MA-CT
304 Square Miles
486,514 Population
81 Pop. Rank out of 498 UZAs
Other UZAs Served
0 Massachusetts Non-UZA

Service Consumption

9,888,123 Annual Passenger Miles (PMT)
2,294,442 Annual Unlinked Trips (UPT)
7,755 Average Weekday Unlinked Trips
3,992 Average Saturday Unlinked Trips
1,995 Average Sunday Unlinked Trips

Database Information

NTDID: 10014
Reporter Type: Full Reporter
Asset Type: Tier II
Sponsor NTDID:

Service Area Statistics

866 Square Miles
479,329 Population

Service Supplied

2,642,594 Annual Vehicle Revenue Miles (VRM)
212,521 Annual Vehicle Revenue Hours (VRH)
94 Vehicles Operated in Maximum Service (VOMS)
136 Vehicles Available for Maximum Service (VAMS)

Assets

Revenue Vehicles 138
Service Vehicles 10
Facilities 3
Track Miles
Lane Miles

Modal Characteristics

Modal Overview	Vehicles Operated in Maximum Service		Uses of Capital Funds				Total
	Directly Operated	Purchased Transportation	Revenue Vehicles	Systems and Guideways	Facilities and Stations	Other	
Demand Response	10 ¹	42 ¹	\$891,070	\$0	\$0	\$0	\$891,070
Bus	42	-	\$2,676,624	\$201,132	\$1,192,857	\$0	\$4,070,613
Total	52	42	\$3,567,694	\$201,132	\$1,192,857	\$0	\$4,961,683

Operation Characteristics

Mode	Operating Expenses	Fare Revenues	Uses of Capital Funds	Annual Passenger Miles	Annual Unlinked Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours	Fixed Guideway Directional Route Miles	Vehicles Available for Maximum Service	Vehicles Operated in Maximum Service	Percent Spare Vehicles	Average Fleet Age in Years ^a
Demand Response	\$4,910,843 ¹	\$0 ¹	\$891,070	519,886	98,304	799,840	55,047	0.0	84	52 ¹	61.5%	3.7
Bus	\$22,266,953	\$0	\$4,070,613	9,368,237	2,196,138	1,842,754	157,474	0.0	52	42	23.8%	7.9
Total	\$27,177,796	\$0	\$4,961,683	9,888,123	2,294,442	2,642,594	212,521	0.0	136	94	30.9%	

Performance Measures

Mode	Service Efficiency		Mode	Service Effectiveness			
	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour		Operating Expenses per Passenger Mile	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour	
Demand Response	\$6.14	\$89.21	Demand Response	\$9.45	\$49.96	0.1	1.8
Bus	\$12.08	\$141.40	Bus	\$2.38	\$10.14	1.2	13.9
Total	\$10.28	\$127.88	Total	\$2.75	\$11.85	0.9	10.8



Notes:

- ¹Demand Response - Taxi (DR/TX) and non-dedicated fleets do not report fleet age data.
- ¹Includes data for a contract with another reporter.
- *This agency has a purchased transportation relationship in which they buy service from Clinton Council on Aging (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.
- *This agency has a purchased transportation relationship in which they buy service from Auburn Council on Aging (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.
- *This agency has a purchased transportation relationship in which they buy service from South Central Massachusetts Elderbus (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.
- *This agency has a purchased transportation relationship in which they buy service from Oxford Council on Aging (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.
- *This agency has a purchased transportation relationship in which they buy service from Holden Council on Aging (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.
- *This agency has a purchased transportation relationship in which they buy service from Leicester Council on Aging (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.
- *This agency has a purchased transportation relationship in which they buy service from Northborough Council on Aging (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.
- *This agency has a purchased transportation relationship in which they buy service from Shrewsbury Council on Aging (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.
- *This agency has a purchased transportation relationship in which they buy service from West Boylston Council on Aging (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.
- *This agency has a purchased transportation relationship in which they buy service from Friends of Milbury Seniors (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.
- *This agency has a purchased transportation relationship in which they buy service from Grafton Council on Aging (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.
- *This agency has a purchased transportation relationship in which they buy service from Yellow Cab, Inc. (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.

Financial Information

Sources of Operating Funds Expended

Fares and Directly Generated \$187,975 0.7%
Local Funds \$5,587,726 20.4%
State Funds \$13,218,932 48.2%
Federal Assistance \$8,403,397 30.7%

Total Operating Funds Expended \$27,398,030 100.0%

Sources of Capital Funds Expended

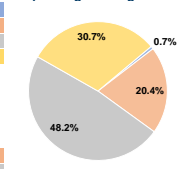
Fares and Directly Generated \$0 0.0%
Local Funds \$226,446 4.6%
State Funds \$808,504 16.3%
Federal Assistance \$3,926,733 79.1%

Total Capital Funds Expended \$4,961,683 100.0%

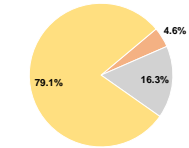
Summary of Operating Expenses (OE)

Labor \$18,183,940 66.9%
Materials and Supplies \$2,448,539 9.0%
Purchased Transportation \$2,005,431 7.4%
Other Operating Expenses \$4,539,886 16.7%
Total Operating Expenses \$27,177,796 100.0%
Reconciling OE Cash Expenditures \$220,234
Purchased Transportation (Reported Separately) \$0

Operating Funding Sources



Capital Funding Sources



Performance Measure Targets - 2022

Performance Measure - Asset Type - Target % not in State of Good Repair
Equipment - Automobiles - 50%
Equipment - Trucks and other Rubber Tire Vehicles - 75%
Facility - Administrative / Maintenance Facilities - 0%
Facility - Passenger / Parking Facilities - 0%
Rolling Stock - BU - Bus - 23%
Rolling Stock - CU - Cutaway - 37%
Rolling Stock - MV - Minivan - 100%