

**General Information**

**Urbanized Area Statistics - 2010 Census**

Leominster-Fitchburg, MA  
65 Square Miles  
116,960 Population  
269 Pop. Rank out of 498 UZAs  
Other UZAs Served  
10 Boston, MA-NH-RI, 81 Worcester, MA-CT, 0 Massachusetts Non-UZA

**Service Consumption**

3,773,921 Annual Passenger Miles (PMT)  
539,751 Annual Unlinked Trips (UPT)  
1,446 Average Weekday Unlinked Trips  
556 Average Saturday Unlinked Trips  
15 Average Sunday Unlinked Trips

**Database Information**

NTDID: 10061  
Reporter Type: Full Reporter  
Asset Type: Tier I (Non-Fixed Route VOMS)  
Sponsor NTDID:

**Assets**

Revenue Vehicles 208  
Service Vehicles 28  
Facilities 12  
Track Miles  
Lane Miles

**Service Area Statistics**

624 Square Miles  
228,776 Population

**Service Supplied**

3,317,736 Annual Vehicle Revenue Miles (VRM)  
164,327 Annual Vehicle Revenue Hours (VRH)  
403 Vehicles Operated in Maximum Service (VOMS)  
496 Vehicles Available for Maximum Service (VAMS)

**Modal Characteristics**

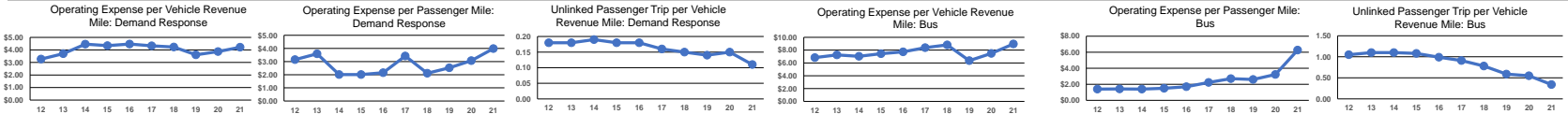
Modal Overview	Vehicles Operated in Maximum Service		Uses of Capital Funds				Total
	Directly Operated	Purchased Transportation	Revenue Vehicles	Systems and Guideways	Facilities and Stations	Other	
Demand Response	-	381 <sup>1</sup>	\$2,200,452	\$333,967	\$66,267	\$68,164	\$2,668,850
Bus	-	22 <sup>1</sup>	\$2,402,923	\$875,898	\$877,877	\$115,692	\$4,272,390
<b>Total</b>	-	<b>403</b>	<b>\$4,603,375</b>	<b>\$1,209,865</b>	<b>\$944,144</b>	<b>\$183,856</b>	<b>\$6,941,240</b>

**Operation Characteristics**

Mode	Operating Expenses	Fare Revenues	Uses of Capital Funds	Annual Passenger Miles	Annual Unlinked Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours	Fixed Guideway Directional Route Miles	Vehicles Available for Maximum Service	Vehicles Operated in Maximum Service	Percent Spare Vehicles	Average Fleet Age in Years <sup>a</sup>
Demand Response	\$10,950,896 <sup>1</sup>	\$1,487,729 <sup>1</sup>	\$2,668,850	2,743,149	294,329	2,595,864	118,399	0.0	453	381 <sup>1</sup>	18.9%	5.2
Bus	\$6,466,988 <sup>1</sup>	\$431,483 <sup>1</sup>	\$4,272,390	1,030,772	245,422	721,872	45,928	0.0	43	22 <sup>1</sup>	95.5%	5.6
<b>Total</b>	<b>\$17,417,884</b>	<b>\$1,919,212</b>	<b>\$6,941,240</b>	<b>3,773,921</b>	<b>539,751</b>	<b>3,317,736</b>	<b>164,327</b>	<b>0.0</b>	<b>496</b>	<b>403</b>	<b>18.8%</b>	

**Performance Measures**

Mode	Service Efficiency		Mode	Service Effectiveness			
	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour		Operating Expenses per Passenger Mile	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour
Demand Response	\$4.22	\$92.49	Demand Response	\$3.99	\$37.21	0.1	2.5
Bus	\$8.96	\$140.81	Bus	\$6.27	\$26.35	0.3	5.3
<b>Total</b>	<b>\$5.25</b>	<b>\$106.00</b>	<b>Total</b>	<b>\$4.62</b>	<b>\$32.27</b>	<b>0.2</b>	<b>3.3</b>



**Notes:**

- <sup>1</sup>Demand Response - Taxi (DR/TX) and non-dedicated fleets do not report fleet age data.
- <sup>1</sup>Includes data for a contract with another reporter.
- <sup>1</sup>This agency has a purchased transportation relationship in which they buy service from Dial-A-Mart, Inc. (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.
- <sup>1</sup>This agency has a purchased transportation relationship in which they buy service from MANAGEMENT OF TRANSPORTATION SERVICES GARDNER (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.
- <sup>1</sup>This agency has a purchased transportation relationship in which they buy service from LITTLETON COUNCIL ON AGING (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.
- <sup>1</sup>This agency has a purchased transportation relationship in which they buy service from ASHBURNHAM COUNCIL ON AGING (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.
- <sup>1</sup>This agency has a purchased transportation relationship in which they buy service from AYER COUNCIL ON AGING (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.
- <sup>1</sup>This agency has a purchased transportation relationship in which they buy service from HUBBARDSTON COUNCIL ON AGING (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.
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- <sup>1</sup>This agency has a purchased transportation relationship in which they buy service from TEMPLETON COUNCIL ON AGING (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.
- <sup>1</sup>This agency has a purchased transportation relationship in which they buy service from WESTMINSTER COUNCIL ON AGING (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.
- <sup>1</sup>This agency has a purchased transportation relationship in which they buy service from Bolton Council on Aging (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.
- <sup>1</sup>This agency has a purchased transportation relationship in which they buy service from Winchendon Council on Aging (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.
- <sup>1</sup>This agency has a purchased transportation relationship in which they buy service from Gardner Community Action Committee, Inc. (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.
- <sup>1</sup>This agency has a purchased transportation relationship in which they buy service from Management of Transportation Services Gardner - Athol Division (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.

**Financial Information**

**Sources of Operating Funds Expended**

Fares and Directly Generated \$2,502,796 14.0%  
Local Funds \$2,596,672 14.5%  
State Funds \$8,913,374 49.8%  
Federal Assistance \$3,888,610 21.7%

Total Operating Funds Expended \$17,901,452 100.0%

**Sources of Capital Funds Expended**

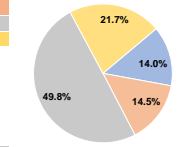
Fares and Directly Generated \$0 0.0%  
Local Funds \$0 0.0%  
State Funds \$1,918,961 27.6%  
Federal Assistance \$5,022,279 72.4%

Total Capital Funds Expended \$6,941,240 100.0%

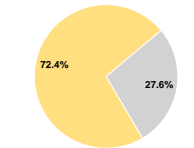
**Summary of Operating Expenses (OE)**

Labor \$1,625,307 9.3%  
Materials and Supplies \$549,687 3.2%  
Purchased Transportation \$12,333,989 70.8%  
Other Operating Expenses \$2,908,901 16.7%  
Total Operating Expenses \$17,417,884 100.0%  
Reconciling OE Cash Expenditures \$483,568  
Purchased Transportation (Reported Separately) \$0

**Operating Funding Sources**



**Capital Funding Sources**



**Performance Measure Targets - 2022**

Performance Measure - Asset Type - Target % not in State of Good Repair  
Equipment - Automobiles - 0%  
Equipment - Trucks and other Rubber Tire Vehicles - 17%  
Facility - Administrative / Maintenance Facilities - 0%  
Facility - Passenger / Parking Facilities - 0%  
Rolling Stock - BU - Bus - 10%  
Rolling Stock - CU - Cutaway - 20%  
Rolling Stock - VN - Van - 0%