Service Effectiveness

Unlinked Trips per

0.2 0.1

0.2

Vehicle Revenue Mile

Unlinked Trips per

2.6

2.5

Vehicle Revenue Hour

Operating Expenses per Unlinked

Passenger Trip

\$12.88

\$12.87

\$12.87

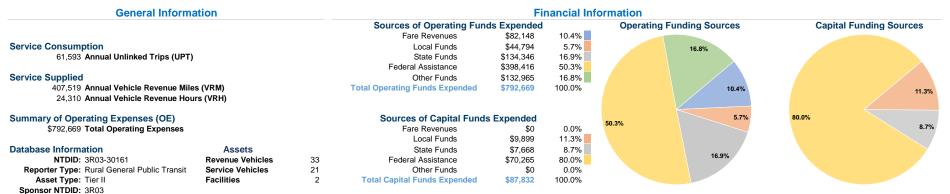
Mode

Bus

Total

Demand Response

501 Court Ln Rm 105 P.O. Box 26 Cambridge, Md 21613-1965



Modal Characteristics

Operation Characteristics

Vehicles Operated

at Maximum Service

	Directly	Purchased	Operating	Fare	Uses of Capital		Annual Vehicle	Annual Vehicle
Mode	Operated	Transportation	Expenses	Revenues	Funds Annual U	nlinked Trips	Revenue Miles	Revenue Hours
Demand Response	19	-	\$208,448	\$17,621	\$82,254	16,189	99,102	6,733
Bus	10	-	\$584,221	\$64,527	\$5,578	45,404	308,417	17,577
Total	29	-	\$792,669	\$82,148	\$87,832	61,593	407,519	24,310

Performance Measures

Service Efficiency

Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour
Demand Response	\$2.10	\$30.96
Bus	\$1.89	\$33.24
Total	\$1.95	\$32.61



Performance Measure Targets - 2022

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 47%

Equipment - Trucks and other Rubber Tire Vehicles - 57%

Facility - Administrative / Maintenance Facilities - 0%

Facility - Passenger / Parking Facilities - 0%

Rolling Stock - AB - Articulated Bus - 60%

Rolling Stock - AO - Automobile - 100%

Rolling Stock - BU - Bus - 22%

Rolling Stock - CU - Cutaway - 28%

Rolling Stock - FB - Ferryboat - 75%

Rolling Stock - MV - Minivan - 19%

Rolling Stock - VN - Van - 11%