Unified Human Services Transportation Systems, Inc 2021 Annual Agency Profile

2762 Shenandoah Ave Nw P.O. Box 13825 Roanoke, Va 24017-5250



Performance Measure Targets - 2022

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 25%

Equipment - Trucks and other Rubber Tire Vehicles - 25%

Facility - Administrative / Maintenance Facilities - 10%

Facility - Passenger / Parking Facilities - 10%

Rolling Stock - AB - Articulated Bus - 15%

Rolling Stock - BR - Over-the-road Bus - 15%

Rolling Stock - BU - Bus - 10%

Rolling Stock - CU - Cutaway - 10%

Rolling Stock - MV - Minivan - 25%

Rolling Stock - VN - Van - 25%

Operation Characteristics

Vehicles Operated

at Maximum Service

Directly Operating Fare Purchased Mode Operated Transportation Expenses Revenues Demand Response 25 \$1,561,102 \$13,238 25 \$1.561.102 \$13,238 Total

Uses of Capital		Annual Vehicle	Annual Vehicle
Funds	Annual Unlinked Trips	Revenue Miles	Revenue Hours
\$688,005	49,936	325,701	20,402
\$688,005	49,936	325,701	20,402

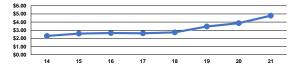
Performance Measures

Service Efficiency

ModeOperating Expenses per
Vehicle Revenue MileOperating Expenses per
Vehicle Revenue MileDemand Response\$4.79\$76.52Total\$4.79\$76.52

	Service Effectiveness			
Mode	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour	
Demand Response	\$31.26	0.2	2.4	
Total	\$31.26	0.2	2.4	

Operating Expense per Vehicle Revenue Mile: Agency Total





Unlinked Passenger Trips per Vehicle Revenue