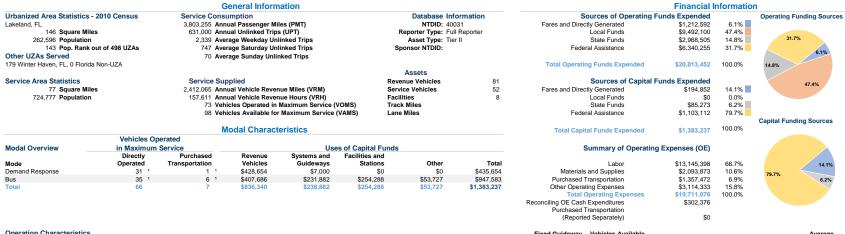
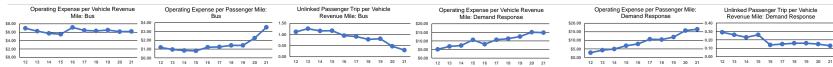
1212 George Jenkins Blvd Mr. Tom Phillips Lakeland, Fl 33815-1312 863 327 1300



Operation Characteristics								Fixed Guideway	Vehicles Available			Average
	Operating		Uses of	Annual	Annual	Annual Vehicle	Annual Vehicle	Directional	for Maximum	Vehicles Operated in	Percent	Fleet Age in
Mode	Expenses	Fare Revenues	Capital Funds	Passenger Miles	Unlinked Trips	Revenue Miles	Revenue Hours	Route Miles	Service	Maximum Service	Spare Vehicles	Yearsa
Demand Response	\$8,214,953 1	\$106,789 1	\$435,654	499,132	72,763	553,541	47,616	0.0	54	32 1	68.8%	4.4
Bus	\$11,496,123 1	\$428,603 1	\$947,583	3,304,123	558,237	1,858,524	109,995	0.0	44	41 1	7.3%	6.7
Total	\$19 711 076	\$535,392	\$1 383 237	3 803 255	631 000	2.412.065	157 611	0.0	98	73	25.5%	

## Service Efficiency **Performance Measures** Service Effectiveness

	Operating Expenses per	Operating Expenses per		Operating Expenses per	Operating Expenses per	Unlinked Trips per	Unlinked Trips per
Mode	Vehicle Revenue Mile	Vehicle Revenue Hour	Mode	Passenger Mile	Unlinked Passenger Trip	Vehicle Revenue Mile	Vehicle Revenue Hour
Demand Response	\$14.84	\$172.53	Demand Response	\$16.46	\$112.90	0.1	1.5
Bus	\$6.19	\$104.51	Bus	\$3.48	\$20.59	0.3	5.1
Total	\$8.17	\$125.06	Total	\$5.18	\$31.24	0.3	4.0



Notes:

aDemand Response - Taxi (DR/TX) and non-dedicated fleets do not report fleet age data.

\*This agency has a purchased transportation relationship in which they buy service from Transitions Commute Solutions LLC (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.
\*This agency has a purchased transportation relationship in which they buy service from Transitions Commute Solutions LLC (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode MB/PT.

## Performance Measure Targets - 2022

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 30%

Equipment - Trucks and other Rubber Tire Vehicles - 5% Facility - Administrative / Maintenance Facilities - 20%

Facility - Passenger / Parking Facilities - 33%

Rolling Stock - BU - Bus - 10% Rolling Stock - CU - Cutaway - 20% Rolling Stock - VN - Van - 0%