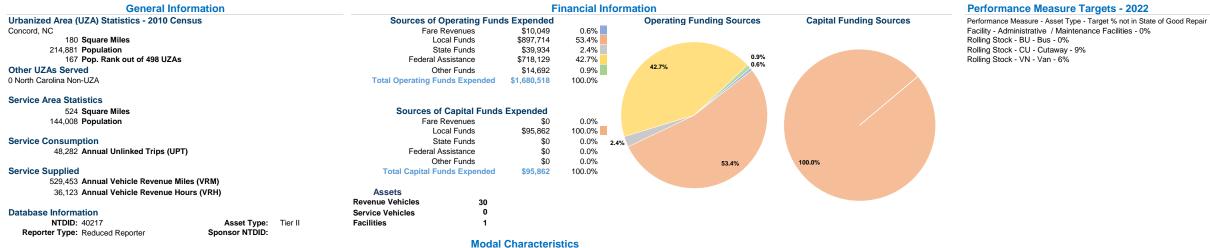
4.3

2.0

Service Effectiveness



Operation Characteristics

Vehicles Operated at Maximum Service Uses of Directly Fare Capital Annual Annual Vehicle Annual Vehicle Average Fleet Age Purchased Operating Mode Operated Transportation Expenses Revenues Funds Unlinked Trips **Revenue Miles Revenue Hours** in Years^a Demand Response 20 \$1,508,072 \$3,384 \$95,862 440,641 39,246 30,543 22 Bus 2 2 \$172,446 \$6,665 \$0¹ 9,036 88,812 5,580 \$95,862 Total 22 24 \$1,680,518 \$10,049 48.282 529,453 36,123

Performance Measures

	Service Efficien	ncy		Service Effectiveness		
Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour	Mode	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour
Demand Response	\$3.42	\$49.38	Demand Response	\$38.43	0.1	1.3
Bus	\$1.94	\$30.90	Bus	\$19.08	0.1	1.6
Total	\$3.17	\$46.52	Total	\$34.81	0.1	1.3
Operating Expense per Vehicle Revenue Mile: Demand Response	Unlinked Passenger Trips per Vehicle Revenue Mile: Demand Response		Operating Expense per Vehicle Revenue Mile: 6	Bus 0.30	Unlinked Passenger Trips B	
\$3.00 \$2.00 \$1.00	0.15 0.10 0.05		\$2.00	0.20		
\$0.00	0.00 13 14 15 16	17 18 19 20 21	\$0.00 13 14 15 16 17 18 19	20 21 0.00	3 14 15 16 17	18 19 20 21

Notes:

^aDemand Response - Taxi (DR/TX) and non-dedicated fleets do not report fleet age data.

¹Includes data for a contract with another reporter.

*This agency has a purchased transportation relationship in which they buy service from MV Transportation Inc. (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.

Service Efficiency

*This agency has a purchased transportation relationship in which they sell service to City of Salisbury (NTDID: 40233), and in which the data are captured in this report for mode DR/PT.

*This agency has a purchased transportation relationship in which they buy service from MV Transportation Inc. (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode MB/PT.