Service Effectiveness

Unlinked Trips per

0.2

0.2

Passenger Trip Vehicle Revenue Mile

\$27.52

\$27.52

Unlinked Trips per

3.6

3.6

Vehicle Revenue Hour

Operating Expenses per Unlinked

Mode

Total

Demand Response

165 5Th Avenue Suite 100 Ashville, Al 35953-3238



Operation Characteristics

Vehicles Operated

at Maximum Service

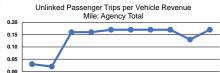
	Directly	Purchased	Operating	Fare	Uses of Capital	Annual Vehicle	Annual Vehicle
Mode	Operated	Transportation	Expenses	Revenues	Funds Annual Unlinked Trips	Revenue Miles	Revenue Hours
Demand Response	8	-	\$675,395	\$64,305	\$0 24,545	141,135	6,848
Total	8	-	\$675,395	\$64,305	\$0 24,545	141,135	6,848

Performance Measures

\$6.00 \$5.00 \$4.00 \$3.00 \$2.00 \$1.00 Operating Expense per Vehicle Revenue Mile: Agency Total

Service Efficiency

Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour
Demand Response	\$4.79	\$98.63
Total	\$4.79	\$98.63



Performance Measure Targets - 2022

Performance Measure - Asset Type - Target % not in State of Good Repair Equipment - Trucks and other Rubber Tire Vehicles - 33%

Facility - Administrative / Maintenance Facilities - 20% Facility - Passenger / Parking Facilities - 20%

Rolling Stock - BU - Bus - 50%

Rolling Stock - CU - Cutaway - 40% Rolling Stock - MV - Minivan - 43%

Rolling Stock - VN - Van - 58%