Western Carolina Community Action 2021 Annual Agency Profile

Service Effectiveness

Unlinked Trips per

0.2

0.2

Vehicle Revenue Mile

Unlinked Trips per

1.9

1.9

Vehicle Revenue Hour

**Operating Expenses** 

Mode

**Total** 

Demand Response

per Unlinked

\$30.49

\$30.49

Passenger Trip

220 King Creek Blvd Hendersonville, Nc 28792-4895

**Performance Measures** 

Operating Expense per Vehicle Revenue Mile: Agency Total

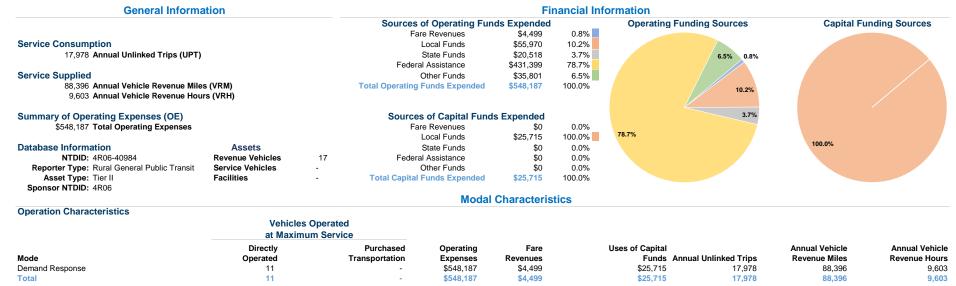
Demand Response

Mode

Total

\$7.00 \$6.00 \$5.00 \$4.00 \$3.00

\$2.00 \$1.00



Operating Expenses per

Unlinked Passenger Trips per Vehicle Revenue Mile: Agency Total

Vehicle Revenue Hour

\$57.08

\$57.08

Service Efficiency

Operating Expenses per

Vehicle Revenue Mile

\$6.20

\$6.20

0.10

## Performance Measure Targets - 2022

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 20%

Equipment - Trucks and other Rubber Tire Vehicles - 20% Facility - Administrative / Maintenance Facilities - 20%

Facility - Passenger / Parking Facilities - 20%

Rolling Stock - BU - Bus - 20%

Rolling Stock - CU - Cutaway - 20%

Rolling Stock - CU - Cutaway - 20% Rolling Stock - FB - Ferryboat - 20%

Rolling Stock - MV - Minivan - 20%

Rolling Stock - OR - Other - 20%

Rolling Stock - SB - School Bus - 20%

Rolling Stock - SV - Sports Utility Vehicle - 20%

Rolling Stock - VN - Van - 20%