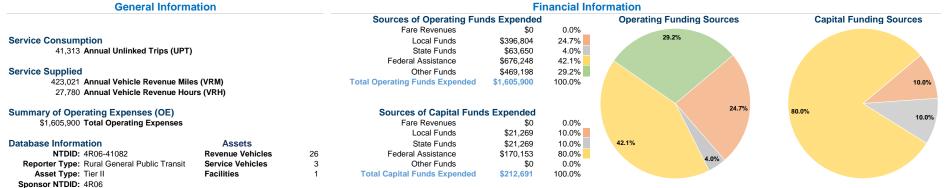
Transp. Administration of Cleveland County. Inc 2021 Annual Agency Profile

952 Airport Rd P.O. Box 3210 Shelby, Nc 28151-3635



Performance Measure Targets - 2022

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 20%

Equipment - Trucks and other Rubber Tire Vehicles - 20%

Facility - Administrative / Maintenance Facilities - 20%

Facility - Passenger / Parking Facilities - 20%

Rolling Stock - BU - Bus - 20%

Rolling Stock - CU - Cutaway - 20%

Rolling Stock - FB - Ferryboat - 20%

Rolling Stock - MV - Minivan - 20%

Rolling Stock - OR - Other - 20%

Rolling Stock - SB - School Bus - 20%

Rolling Stock - SV - Sports Utility Vehicle - 20%

Rolling Stock - VN - Van - 20%

Operation Characteristics

Vehicles Operated

at Maximum Service

Mode	Directly Operated	Purchased Transportation	Operating Expenses	Fare Revenues	Uses of Capital Funds Ar	nnual Unlinked Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours
Demand Response	13	-	\$1,533,962	\$0	\$212,691	38,491	399,246	25,541
Bus	2	-	\$71,938	\$0	\$0	2,822	23,775	2,239
Total	15	_	\$1,605,900	\$0	\$212 691	41 313	423 021	27 780

Modal Characteristics

Performance Measures

\$4.00 \$3.00 \$2.00

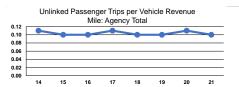
\$1.00

\$0.00

Operating Expense per Vehicle Revenue Mile: Agency Total

Service Efficiency

Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour
Demand Response	\$3.84	\$60.06
Bus	\$3.03	\$32.13
Total	\$3.80	\$57.81



Service Effectiveness

Mode	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour
Demand Response	\$39.85	0.1	1.5
Bus	\$25.49	0.1	1.3
Total	\$38.87	0.1	1.5