### AppalCart 2021 Annual Agency Profile

**Service Effectiveness** 

Unlinked Trips per

0.1

0.6

0.5

Vehicle Revenue Mile

Unlinked Trips per

7.2

5.9

Vehicle Revenue Hour

Operating Expenses

per Unlinked

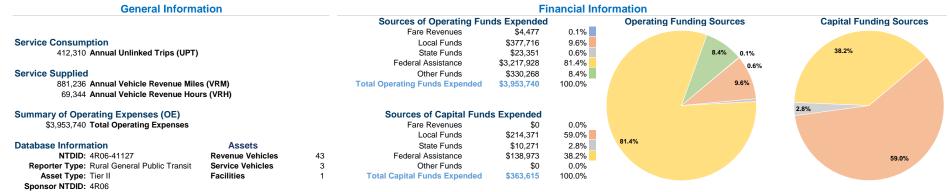
\$34.87

\$8.41

\$9.59

Passenger Trip

305 Nc Hwy 105 Bypass P.O. Box 2357 Boone, Nc 28607-7601



## **Modal Characteristics**

Mode

Bus

Total

Demand Response

## **Operation Characteristics**

# Vehicles Operated

at Maximum Service

	Directly	Purchased	Operating	Fare	Uses of Capital		Annual Vehicle	Annual Vehicle
Mode	Operated	Transportation	Expenses	Revenues	Funds Annual	Unlinked Trips	Revenue Miles	Revenue Hours
Demand Response	7	-	\$638,620	\$4,477	\$82,784	18,313	178,222	14,294
Bus	22	-	\$3,315,120	\$0	\$280,831	393,997	703,014	55,050
Total	29	-	\$3,953,740	\$4,477	\$363,615	412,310	881,236	69,344

### **Performance Measures**

Mode

Bus

\$5.00

\$4.00

\$3.00 \$2.00

\$1.00 \$0.00

Total

Demand Response

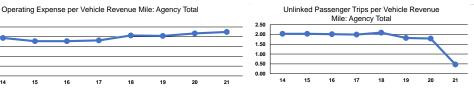
# Service Efficiency

 
 Operating Expenses per Vehicle Revenue Mile
 Operating Expenses per Vehicle Revenue Hour

 \$3.58
 \$44.68

 \$4.72
 \$60.22

 \$4.49
 \$57.02



### Performance Measure Targets - 2022

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 20%

Equipment - Trucks and other Rubber Tire Vehicles - 20%

Facility - Administrative / Maintenance Facilities - 20%

Facility - Passenger / Parking Facilities - 20%

Rolling Stock - BU - Bus - 20%

Rolling Stock - CU - Cutaway - 20%

Rolling Stock - FB - Ferryboat - 20%

Rolling Stock - MV - Minivan - 20%

Rolling Stock - OR - Other - 20%

Rolling Stock - SB - School Bus - 20%

Rolling Stock - SV - Sports Utility Vehicle - 20%

Rolling Stock - VN - Van - 20%