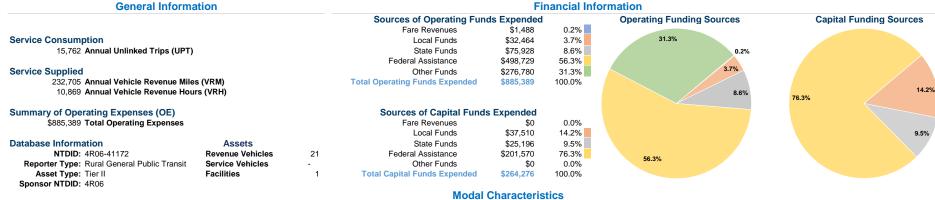
**Columbus County** 2021 Annual Agency Profile

Service Effectiveness

111 Washington St Whiteville, Nc 28472-3324



# **Operation Characteristics**

# **Vehicles Operated** at Maximum Service

	Directly	Purchased	Operating	Fare	Uses of Capital		Annual Vehicle	Annual Vehicle
Mode	Operated	Transportation	Expenses	Revenues	Funds Annual Unlin	iked Trips	Revenue Miles	Revenue Hours
Demand Response	-	10	\$885,389	\$1,488	\$264,276	15,762	232,705	10,869
Total	-	10	\$885,389	\$1,488	\$264,276	15,762	232,705	10,869

### **Performance Measures**

### Service Efficiency

Operating Expenses per Operating Expenses per per Unlinked Unlinked Trips per Unlinked	inked Trips per
Mode Vehicle Revenue Mile Vehicle Revenue Hour Mode Passenger Trip Vehicle Revenue Mile Vehicle F	Revenue Hour
Demand Response \$3.80 \$81.46 Demand Response \$56.17 0.1	1.5
Total \$3.80 \$81.46 Total \$56.17 0.1	1.5



# **Performance Measure Targets - 2022**

Performance Measure - Asset Type - Target % not in State of Good Repair Equipment - Automobiles - 20%

Equipment - Trucks and other Rubber Tire Vehicles - 20%

Facility - Administrative / Maintenance Facilities - 20%

Facility - Passenger / Parking Facilities - 20%

Rolling Stock - BU - Bus - 20%

Rolling Stock - CU - Cutaway - 20%

Rolling Stock - FB - Ferryboat - 20%

Rolling Stock - MV - Minivan - 20%

Rolling Stock - OR - Other - 20% Rolling Stock - SB - School Bus - 20%

Rolling Stock - SV - Sports Utility Vehicle - 20%

Rolling Stock - VN - Van - 20%