**Upper-Cumberland Human Resource Agency** 2021 Annual Agency Profile

Service Effectiveness

Unlinked Trips per

0.1

0.2

0.1

Vehicle Revenue Mile

Unlinked Trips per

1.0

1.9

1.2

Vehicle Revenue Hour

**Operating Expenses** per Unlinked

Mode Demand Response

Bus

Total

Passenger Trip

\$48.75

\$16.61

\$36.67

580 South Jefferson Ave., Suite B Cookeville, Tn 38501-4010

#### **General Information Financial Information** Sources of Operating Funds Expended **Operating Funding Sources Capital Funding Sources** \$151,758 2.1% Fare Revenues 0.0% **Service Consumption** Local Funds \$0 10.8% 193,278 Annual Unlinked Trips (UPT) State Funds \$764,107 2.1% Federal Assistance \$5,407,904 76.3% Service Supplied Other Funds \$764,107 10.8% 2,372,544 Annual Vehicle Revenue Miles (VRM) **Total Operating Funds Expended** \$7,087,876 100.0% 163,897 Annual Vehicle Revenue Hours (VRH) Summary of Operating Expenses (OE) Sources of Capital Funds Expended \$7,087,876 Total Operating Expenses Fare Revenues 0.0% \$0 0.0% Local Funds 76.3% **Database Information** \$69,869 8.0% 84.0% Assets State Funds NTDID: 4R08-40978 Revenue Vehicles 121 Federal Assistance \$734,066 84.0% Reporter Type: Rural General Public Transit Service Vehicles 18 Other Funds \$69,869 8.0% **Total Capital Funds Expended** Asset Type: Tier II **Facilities** 2 \$873,804 100.0% Sponsor NTDID: 4R08

### **Modal Characteristics**

### **Operation Characteristics**

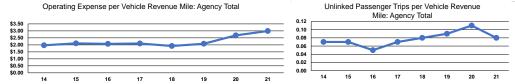
## **Vehicles Operated** at Maximum Service

Mode	Directly Operated	Purchased Transportation	Operating Expenses	Fare Revenues	Uses of Capital Funds Ann	ual Unlinked Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours
Demand Response	78	-	\$5,881,429	\$125,927	\$725,071	120,637	1,897,531	125,139
Bus	16	-	\$1,206,447	\$25,831	\$148,733	72,641	475,013	38,758
Total	94	-	\$7,087,876	\$151,758	\$873,804	193,278	2,372,544	163,897

### **Performance Measures**

#### Service Efficiency

Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour
Demand Response	\$3.10	\$47.00
Bus	\$2.54	\$31.13
Total	\$2.99	\$43.25



# **Performance Measure Targets - 2022**

Performance Measure - Asset Type - Target % not in State of Good Repair Equipment - Automobiles - 25%

Equipment - Trucks and other Rubber Tire Vehicles - 30%

Facility - Administrative / Maintenance Facilities - 25%

Facility - Passenger / Parking Facilities - 25%

Rolling Stock - AO - Automobile - 50%

Rolling Stock - BU - Bus - 15%

Rolling Stock - CU - Cutaway - 10%

Rolling Stock - MV - Minivan - 30%

Rolling Stock - OR - Other - 0%

Rolling Stock - VN - Van - 25%