Southeast Tennessee Human Resource Agency-Rural Division 2021 Annual Agency Profile

312 Resource Rd P.O. Box 909 Dunlap, Tn 37327-3342



Performance Measure Targets - 2022

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 25%

Equipment - Trucks and other Rubber Tire Vehicles - 30%

Facility - Administrative / Maintenance Facilities - 25%

Facility - Passenger / Parking Facilities - 25%

Rolling Stock - AO - Automobile - 50%

Rolling Stock - BU - Bus - 15%

Rolling Stock - CU - Cutaway - 10%

Rolling Stock - MV - Minivan - 30%

Rolling Stock - OR - Other - 0%

Rolling Stock - VN - Van - 25%

Modal Characteristics

Operation Characteristics

Vehicles Operated

at Maximum Service

Mode	Directly Operated	Purchased Transportation	Operating Expenses	Fare Revenues	Uses of Capital Funds Annual	Unlinked Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours
Demand Response	107	-	\$4,048,089	\$130,771	\$413,077	136,086	1,692,829	110,344
Bus	1	-	\$82,614	\$1,793	\$0	1,793	30,876	1,743
Total	108	-	\$4.130.703	\$132,564	\$413.077	137,879	1.723.705	112.087

Performance Measures

Mode

Bus Total

Demand Response

Service Efficiency

 Operating Expenses per Vehicle Revenue Mile
 Operating Expenses per Vehicle Revenue Hour

 \$2.39
 \$36.69

 \$2.68
 \$47.40

 \$2.40
 \$36.89

	Service Effectiveness					
Mode	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour			
Demand Response	\$29.75	0.1	1.2			
Bus	\$46.08	0.1	1.0			
Total	\$29.96	0.1	1.2			

