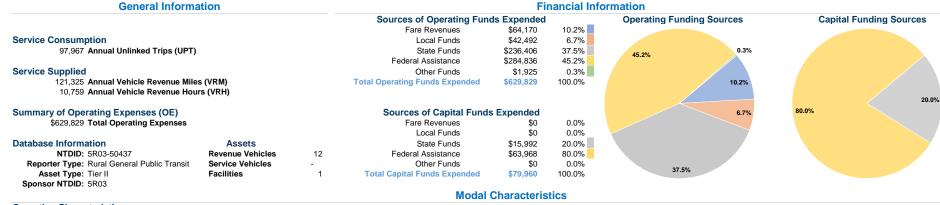
Big Rapids Dial-A-Ride 2021 Annual Agency Profile

226 N Michigan Ave Big Rapids, Mi 49307-1404



Operation Characteristics

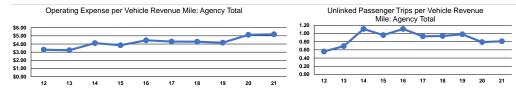
Vehicles Operated at Maximum Service

Mode	Directly Operated	Purchased Transportation	Operating Expenses	Fare Revenues	Uses of Capital Funds Annual Unlinked Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours
Demand Response	7	-	\$629,829	\$64,170	\$79,960 97,967	121,325	10,759
Total	7	-	\$629,829	\$64,170	\$79,960 97,967	121,325	10,759

Performance Measures

Service Efficiency

	Service Eff	Service Effectiveness				
				Operating Expenses		
	Operating Expenses per	Operating Expenses per		per Unlinked	Unlinked Trips per	Unlinked Trips per
Mode	Vehicle Revenue Mile	Vehicle Revenue Hour	Mode	Passenger Trip	Vehicle Revenue Mile	Vehicle Revenue Hour
Demand Response	\$5.19	\$58.54	Demand Response	\$6.43	0.8	9.1
Total	\$5.19	\$58.54	Total	\$6.43	0.8	9.1



Performance Measure Targets - 2022

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 50%

Equipment - Trucks and other Rubber Tire Vehicles - 50%

Facility - Administrative / Maintenance Facilities - 5%

Facility - Passenger / Parking Facilities - 5%

Rolling Stock - AO - Automobile - 10%

Rolling Stock - BU - Bus - 15%

Rolling Stock - CU - Cutaway - 10%

Rolling Stock - FB - Ferryboat - 40%

Rolling Stock - MV - Minivan - 10%

Rolling Stock - SB - School Bus - 33%

Rolling Stock - SV - Sports Utility Vehicle - 10%

Rolling Stock - VN - Van - 10%