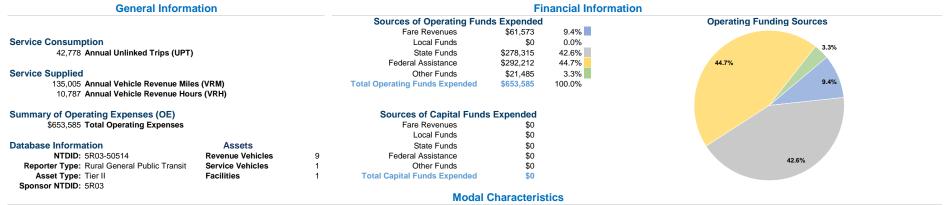
Ionia Dial-A-Ride 2021 Annual Agency Profile

251 E. Adams St. Ionia, Mi 48846



Operation Characteristics

Vehicles Operated at Maximum Service

Directly Purchased Fare Operating Mode Operated Transportation Expenses Revenues Demand Response \$653,585 \$61,573 \$653,585 \$61,573 Total

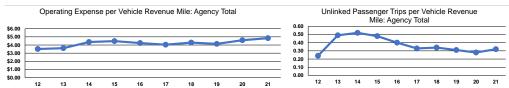
Uses of Capital Annual Vehicle Annual Vehicle Funds Annual Unlinked Trips Revenue Miles Revenue Hours \$0 42,778 135,005 10,787 \$0 42,778 135,005 10,787

Performance Measures

Service Efficiency

Operating Expenses per Operating Expenses per Mode Vehicle Revenue Mile Vehicle Revenue Hour Demand Response \$4.84 \$60.59 Total \$4.84 \$60.59

	Service Effectiveness		
Mode	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour
Demand Response	\$15.28	0.3	4.0
Total	\$15.28	0.3	4.0



Performance Measure Targets - 2022

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 50%

Equipment - Trucks and other Rubber Tire Vehicles - 50%

Facility - Administrative / Maintenance Facilities - 5%

Facility - Passenger / Parking Facilities - 5% Rolling Stock - AO - Automobile - 10%

Rolling Stock - BU - Bus - 15%

Rolling Stock - CU - Cutaway - 10% Rolling Stock - FB - Ferryboat - 40%

Rolling Stock - MV - Minivan - 10%

Rolling Stock - SB - School Bus - 33%

Rolling Stock - SV - Sports Utility Vehicle - 10%

Rolling Stock - VN - Van - 10%