Peoples Express 2021 Annual Agency Profile

10 Jennings Rd P.O. Box 505

Whitmore Lake, Mi 48189-9410



Modal Characteristics

Operation Characteristics

Vehicles Operated

at Maximum Service

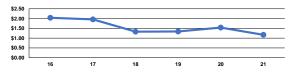
| | Directly | Purchased | Operating | Fare | Uses of Capital | Annual Vehicle | Annual Vehicle |
|-----------------|----------|----------------|-----------|----------|-----------------------------|----------------|----------------|
| Mode | Operated | Transportation | Expenses | Revenues | Funds Annual Unlinked Trips | Revenue Miles | Revenue Hours |
| Demand Response | 18 | - | \$620,925 | \$67,354 | \$0 52,068 | 531,192 | 32,646 |
| Total | 18 | - | \$620,925 | \$67,354 | \$0 52,068 | 531,192 | 32,646 |

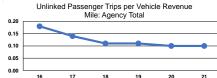
Performance Measures

Service Efficiency

| | Service Ef | ficiency | | Service Effectiveness | | |
|-----------------|------------------------|------------------------|-----------------|-----------------------|----------------------|----------------------|
| | | | | Operating Expenses | | |
| | Operating Expenses per | Operating Expenses per | | per Unlinked | Unlinked Trips per | Unlinked Trips per |
| Mode | Vehicle Revenue Mile | Vehicle Revenue Hour | Mode | Passenger Trip | Vehicle Revenue Mile | Vehicle Revenue Hour |
| Demand Response | \$1.17 | \$19.02 | Demand Response | \$11.93 | 0.1 | 1.6 |
| Total | \$1.17 | \$19.02 | Total | \$11.93 | 0.1 | 1.6 |
| | | | | | | |







Performance Measure Targets - 2022

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 50%

Equipment - Trucks and other Rubber Tire Vehicles - 50%

Facility - Administrative / Maintenance Facilities - 5%

Facility - Passenger / Parking Facilities - 5%

Rolling Stock - AO - Automobile - 10%

Rolling Stock - BU - Bus - 15%

Rolling Stock - CU - Cutaway - 10%

Rolling Stock - FB - Ferryboat - 40% Rolling Stock - MV - Minivan - 10%

Rolling Stock - SB - School Bus - 33%

Rolling Stock - SV - Sports Utility Vehicle - 10%

Rolling Stock - VN - Van - 10%