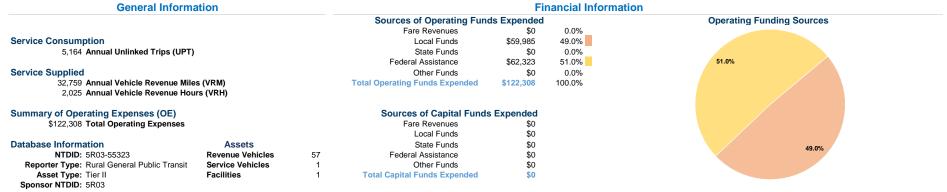
Pioneer Resources - Muskegon 2021 Annual Agency Profile

1145 E Wesley Ave Muskegon, Mi 49442-2100



Modal Characteristics

Operation Characteristics

Vehicles Operated at Maximum Service

Directly Purchased Operating Fare Mode Operated Transportation Expenses Revenues Demand Response \$122,308 \$0 \$122,308 \$0 Total

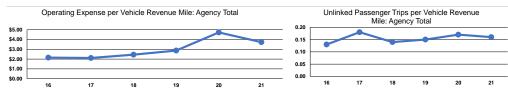
Uses of Capital	Annual Unlinked Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours
\$0	5,164	32,759	2,025
\$0	5,164	32,759	2,025

Performance Measures

Service Efficiency

Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour
Demand Response	\$3.73	\$60.40
Total	\$3.73	\$60.40

	Service Effectiveness			
Mode	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour	
Demand Response	\$23.68	0.2	2.6	
Total	\$23.68	0.2	2.6	



Performance Measure Targets - 2022

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 50%

Equipment - Trucks and other Rubber Tire Vehicles - 50%

Facility - Administrative / Maintenance Facilities - 5%

Facility - Passenger / Parking Facilities - 5% Rolling Stock - AO - Automobile - 10%

Rolling Stock - BU - Bus - 15%

Rolling Stock - CU - Cutaway - 10%

Rolling Stock - FB - Ferryboat - 40%

Rolling Stock - MV - Minivan - 10%

Rolling Stock - SB - School Bus - 33%

Rolling Stock - SV - Sports Utility Vehicle - 10%

Rolling Stock - VN - Van - 10%