Tri-Valley Opportunity Council, Inc. 2021 Annual Agency Profile

Service Effectiveness

Unlinked Trips per

0.3

0.1

0.3

Vehicle Revenue Mile

Unlinked Trips per

2.3

3.8

Vehicle Revenue Hour

**Operating Expenses** per Unlinked

Mode Demand Response

Bus

Total

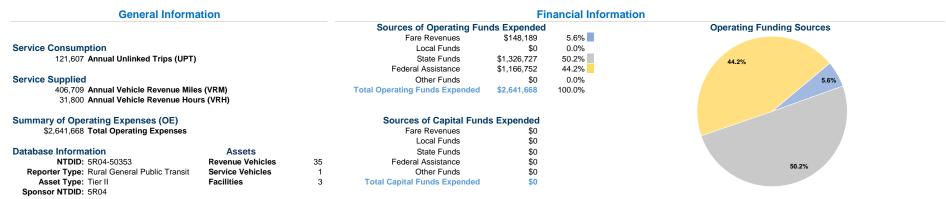
Passenger Trip

\$22.71

\$7.65

\$21.72

102 N Broadway Crookston, Mn 56716-1731



## **Modal Characteristics**

### **Operation Characteristics**

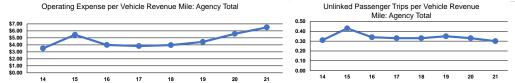
### **Vehicles Operated** at Maximum Service

Mode	Directly Operated	Purchased Transportation	Operating Expenses	Fare Revenues	Uses of Capital Funds Annual Unlini	ed Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours
Demand Response	11	-	\$2,580,565	\$144,766	\$0	113,623	329,966	28,311
Bus	9	-	\$61,103	\$3,423	\$0	7,984	76,743	3,489
Total	20	-	\$2,641,668	\$148,189	\$0	121,607	406,709	31,800

### **Performance Measures**

#### Service Efficiency

Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour
Demand Response	\$7.82	\$91.15
Bus	\$0.80	\$17.51
Total	\$6.50	\$83.07



# **Performance Measure Targets - 2022**

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 10%

Equipment - Trucks and other Rubber Tire Vehicles - 10% Facility - Administrative / Maintenance Facilities - 10%

Facility - Passenger / Parking Facilities - 10%

Rolling Stock - CU - Cutaway - 10%

Rolling Stock - VN - Van - 10%