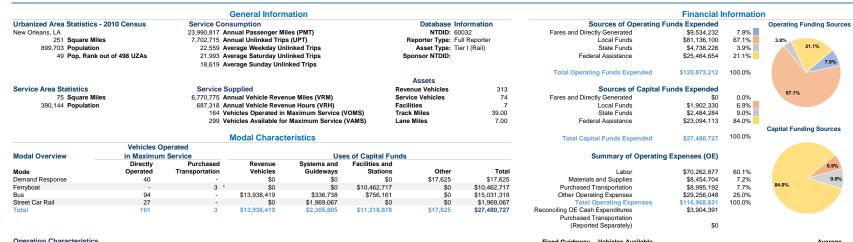
Mr. Alex Wiggins (504) 827-8330

Service Effectiveness



Operation Characteristics

| Operation Characteristics | | | | | | | | rixed Guideway | venicies Available | | | Average |
|---------------------------|----------------|---------------|---------------|-----------------|----------------|----------------|----------------|----------------|--------------------|----------------------|----------------|--------------|
| | Operating | | Uses of | Annual | Annual | Annual Vehicle | Annual Vehicle | Directional | for Maximum | Vehicles Operated in | Percent | Fleet Age in |
| Mode | Expenses | Fare Revenues | Capital Funds | Passenger Miles | Unlinked Trips | Revenue Miles | Revenue Hours | Route Miles | Service | Maximum Service | Spare Vehicles | Yearsa |
| Demand Response | \$14,924,129 | \$247,922 | \$17,625 | 1,061,172 | 142,810 | 839,046 | 102,274 | 0.0 | 49 | 40 | 22.5% | 3.8 |
| Ferryboat | \$18,389,391 1 | \$970,500 1 | \$10,462,717 | 313,411 | 626,822 | 20,275 | 9,970 | 2.0 | 5 | 3 1 | 66.7% | 34.4 |
| Bus | \$56,046,908 | \$5,107,293 | \$15,031,318 | 17,217,013 | 4,615,821 | 5,266,290 | 450,726 | 0.0 | 175 | 94 | 86.2% | 7.6 |
| Street Car Rail | \$27,608,393 | \$1,783,027 | \$1,969,067 | 5,399,221 | 2,317,262 | 645,164 | 124,348 | 26.9 | 70 | 27 | 159.3% | 60.7 |
| Total | \$116,968,821 | \$8,108,742 | \$27,480,727 | 23,990,817 | 7,702,715 | 6,770,775 | 687,318 | 28.9 | 299 | 164 | 45.2% | |

Performance Measures Service Efficiency

| | Operating Expenses per | Operating Expenses per | | Operating Expenses per | Operating Expenses per | Unlinked Trips per | Unlinked Trips per |
|-----------------|------------------------|------------------------|-----------------|------------------------|-------------------------|----------------------|----------------------|
| Mode | Vehicle Revenue Mile | Vehicle Revenue Hour | Mode | Passenger Mile | Unlinked Passenger Trip | Vehicle Revenue Mile | Vehicle Revenue Hour |
| Demand Response | \$17.79 | \$145.92 | Demand Response | \$14.06 | \$104.50 | 0.2 | 1.4 |
| Ferryboat | \$907.00 | \$1,844.47 | Ferryboat | \$58.68 | \$29.34 | 30.9 | 62.9 |
| Bus | \$10.64 | \$124.35 | Bus | \$3.26 | \$12.14 | 0.9 | 10.2 |
| Street Car Rail | \$42.79 | \$222.03 | Street Car Rail | \$5.11 | \$11.91 | 3.6 | 18.6 |
| Total | \$17.28 | \$170.18 | Total | \$4.88 | \$15.19 | 1.1 | 11.2 |

| | Operating Expense per Vehicle Revenue Mile: Bus | Operating Expense per Passenger Mile: Bus | Unlinked Passenger Trip per Vehicle Revenue Mile: Bus | Operating Expense per Vehicle Revenue Mile: Street Car Rail | | Operating Expense per Passenger Mile: Street Car Rail | Unlinked Passenger Trip per Vehicle Revenue Mile: Street Car Rail |
|----------|--|--|--|--|--------|--|--|
| \$15.00 | \$4.00 | • | 1.00 | \$50.00 | \$6.00 | 4 3 | .00 |
| \$10.00 | \$2.00 | | 0.60 | \$30.00 | \$4.00 | 2 | .00 |
| \$5.00 | \$1.00 | | 0.20 | \$10.00 | \$2.00 | 1 | .00 |
| \$0.00 └ | 21 \$0.00 L | 21 | 21 | \$0.00 | \$0.00 | 21 | 21 |

Performance Measure Targets - 2022

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 100% Equipment - Steel Wheel Vehicles - 100%

Equipment - Trucks and other Rubber Tire Vehicles - 20%

Facility - Administrative / Maintenance Facilities - 0%

Facility - Passenger / Parking Facilities - 67%

Infrastructure - SR - Street Car Rail - 0%

Rolling Stock - AB - Articulated Bus - 10%

Rolling Stock - BU - Bus - 10%

Rolling Stock - CU - Cutaway - 20%

Rolling Stock - FB - Ferryboat - 60%

Rolling Stock - LR - Light Rail Vehicle - 20% Rolling Stock - MV - Minivan - 20%

Rolling Stock - VN - Van - 20%

Rolling Stock - VT - Vintage Trolley - 100%

Notes:

aDemand Response - Taxi (DR/TX) and non-dedicated fleets do not report fleet age data.

^{*}This agency has a purchased transportation relationship in which they buy service from LABMAR Ferry Services, LLC (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode FB/PT.