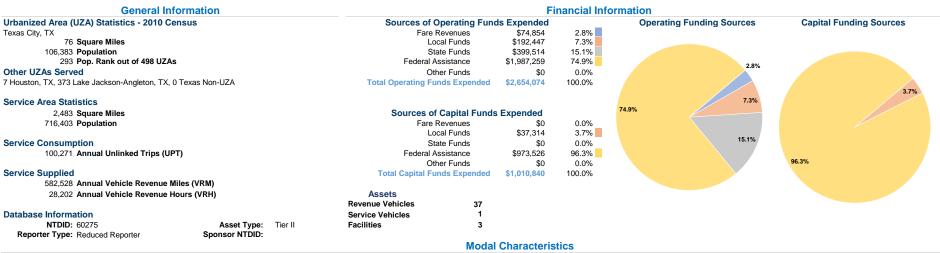
Texas City, Tx 77590-4508



Operation Characteristics

Vehicles Operated at Maximum Service

| Mode | Directly Operated | Purchased Transportation | Operating Expenses | Fare Revenues | Uses of Capital Funds | Annual Unlinked Trips | Annual Vehicle Revenue Miles | Annual Vehicle Revenue Hours | Average Fleet Age in Years ^a |
|-----------------|----------------------|-----------------------------|-----------------------|------------------|-----------------------------|--------------------------|---------------------------------|---------------------------------|--|
| Commuter Bus | 3 | - | \$321,625 | \$33,234 | \$0 | 21,557 | 79,219 | 2,707 | 8.3 |
| Demand Response | 12 | - | \$523,594 | \$15,897 | \$0 | 14,722 | 166,231 | 8,132 | 5.4 |
| Bus | 13 | - | \$1,808,855 | \$25,723 | \$1,010,840 | 63,992 | 337,078 | 17,363 | 2.9 |
| Total | 28 | | \$2,654,074 | \$74,854 | \$1,010,840 | 100,271 | 582,528 | 28,202 | |

Performance Measures

| | Service Efficiency | | | Service Effectiveness | | |
|-----------------|--|--|-----------------|--|--|--|
| Mode | Operating Expenses per Vehicle Revenue Mile | Operating Expenses per Vehicle Revenue Hour | Mode | Operating Expenses per Unlinked Passenger Trip | Unlinked Trips per Vehicle Revenue Mile | Unlinked Trips per Vehicle Revenue Hour |
| Commuter Bus | \$4.06 | \$118.81 | Commuter Bus | \$14.92 | 0.3 | 8.0 |
| Demand Response | \$3.15 | \$64.39 | Demand Response | \$35.57 | 0.1 | 1.8 |
| Bus | \$5.37 | \$104.18 | Bus | \$28.27 | 0.2 | 3.7 |
| Total | \$4.56 | \$94.11 | Total | \$26.47 | 0.2 | 3.6 |

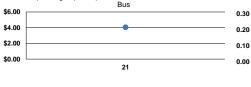
| Operating Expense per | Vehicle Revenue Mile: Bus |
|-----------------------|---------------------------|
|-----------------------|---------------------------|

| | Operating Expense per Vehicle Revenue Mile: Bus | Unlinked Passenger Trips p | er Vehicle Revenue Mile: Bus |
|--------|---|----------------------------|------------------------------|
| \$6.00 | • | 0.20 | • |
| \$4.00 | | 0.15 | |
| \$2.00 | | 0.10 | |
| | | 0.05 | |
| \$0.00 | 21 | 0.00 | 21 |
| | | | |

| | Operating Expense per Vehicle Revenue Mile: Commuter |
|--------|--|
| | Bus |
| \$6.00 | |

Unlinked Passenger Trips per Vehicle Revenue Mile: Commuter Bus

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Performance Measure Targets - 2022

Performance Measure - Asset Type - Target % not in State of Good Repair Equipment - Trucks and other Rubber Tire Vehicles - 100%

Mr. Sean Middleton

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Facility - Administrative / Maintenance Facilities - 0% Facility - Passenger / Parking Facilities - 0%

Rolling Stock - BU - Bus - 0%

Rolling Stock - CU - Cutaway - 23% Rolling Stock - MV - Minivan - 100% Rolling Stock - VN - Van - 28%

^aDemand Response - Taxi (DR/TX) and non-dedicated fleets do not report fleet age data.