Big Five Community Services, Inc. 2021 Annual Agency Profile

Service Effectiveness

Unlinked Trips per

0.2

0.2

Passenger Trip Vehicle Revenue Mile

\$24.98

\$24.98

Unlinked Trips per

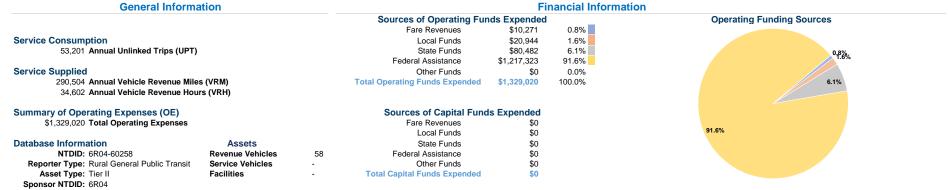
1.5

1.5

Vehicle Revenue Hour

Operating Expenses per Unlinked

1502 N 1St Ave P.O. Box 1577 Durant, Ok 74701-2814



Modal Characteristics

Mode

Total

Demand Response

Operation Characteristics

Vehicles Operated

at Maximum Service

	Directly	Purchased	Operating	Fare	Uses of Capital	Annual Vehicle	Annual Vehicle
Mode	Operated	Transportation	Expenses	Revenues	Funds Annual Unlinked Trip	Revenue Miles	Revenue Hours
Demand Response	25	-	\$1,329,020	\$10,271	\$0 53,20	1 290,504	34,602
Total	25	-	\$1,329,020	\$10,271	\$0 53,20	290,504	34,602

Performance Measures

Operating Expense per Vehicle Revenue Mile: Agency Total

\$6.00 \$5.00 \$4.00

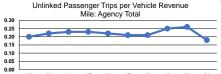
\$3.00 \$2.00

\$1.00

Service Efficiency

	Operating Expenses per	Operating Expenses per
Mode	Vehicle Revenue Mile	Vehicle Revenue Hour
Demand Response	\$4.57	\$38.41
Total	\$4.57	\$38.41

Unlinked Passenger Trips per Vehicle Revenue



Performance Measure Targets - 2022

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 33%

Equipment - Trucks and other Rubber Tire Vehicles - 33%

Facility - Administrative / Maintenance Facilities - 10%

Facility - Passenger / Parking Facilities - 0%

Rolling Stock - AO - Automobile - 30%

Rolling Stock - BR - Over-the-road Bus - 50%

Rolling Stock - BU - Bus - 24%

Rolling Stock - CU - Cutaway - 40%

Rolling Stock - MV - Minivan - 14%

Rolling Stock - SV - Sports Utility Vehicle - 83%

Rolling Stock - VN - Van - 7%