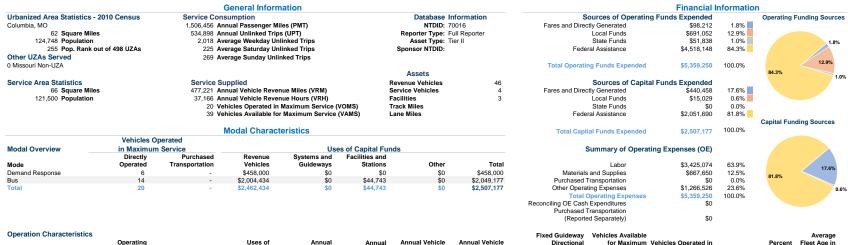
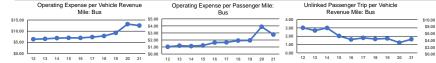
2021 Annual Agency Profile Mr. Michael Sokoff P.O. Box 6015 (573) 874-7217 Columbia, Mo 65205-4465

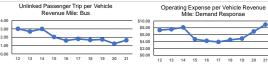


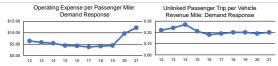
	Operating		Uses of	Annual	Annual	Annual Vehicle	Annual Vehicle	Directional	for Maximum	Vehicles Operated in	Percent	Fleet Age in
Mode	Expenses	Fare Revenues	Capital Funds	Passenger Miles	Unlinked Trips	Revenue Miles	Revenue Hours	Route Miles	Service	Maximum Service	Spare Vehicles	Years ^a
Demand Response	\$1,539,208	\$60,552	\$458,000	125,805	34,611	171,934	14,503	0.0	16	6	166.7%	6.1
Bus	\$3,820,042	\$837,494	\$2,049,177	1,380,651	500,287	305,287	22,663	0.0	23	14	64.3%	10.4
Total	\$5,359,250	\$898,046	\$2,507,177	1,506,456	534,898	477,221	37,166	0.0	39	20	48.7%	

Performance Measures Service Efficiency Service Effectiveness

	Operating Expenses per	Operating Expenses per		Operating Expenses per	Operating Expenses per	Unlinked Trips per	Unlinked Trips per
Mode	Vehicle Revenue Mile	Vehicle Revenue Hour	Mode	Passenger Mile	Unlinked Passenger Trip	Vehicle Revenue Mile	Vehicle Revenue Hour
Demand Response	\$8.95	\$106.13	Demand Response	\$12.23	\$44.47	0.2	2.4
Bus	\$12.51	\$168.56	Bus	\$2.77	\$7.64	1.6	22.1
Total	\$11.23	\$144.20	Total	\$3.56	\$10.02	1.1	14.4







Performance Measure - Asset Type - Target % not in State of Good Repair Equipment - Automobiles - 100% Equipment - Trucks and other Rubber Tire Vehicles - 50%

Facility - Administrative / Maintenance Facilities - 50% Facility - Passenger / Parking Facilities - 100%

Rolling Stock - BU - Bus - 10%

Rolling Stock - CU - Cutaway - 30%

Operation Characteristics								Fixed Guideway	Vehicles Available			Average
	Operating		Uses of	Annual	Annual	Annual Vehicle	Annual Vehicle	Directional	for Maximum	Vehicles Operated in	Percent	Fleet Age in
Mode	Expenses	Fare Revenues	Capital Funds	Passenger Miles	Unlinked Trips	Revenue Miles	Revenue Hours	Route Miles	Service	Maximum Service	Spare Vehicles	Yearsa
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Total	\$5,359,250	\$898.046	\$2 507 177	1 506 456	534 898	477 221	37 166	0.0	39	20	48 7%	

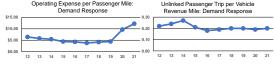
Operating Expense per Vehicle Revenue

Notes:

aDemand Response - Taxi (DR/TX) and non-dedicated fleets do not report fleet age data







Performance Measure Targets - 2022