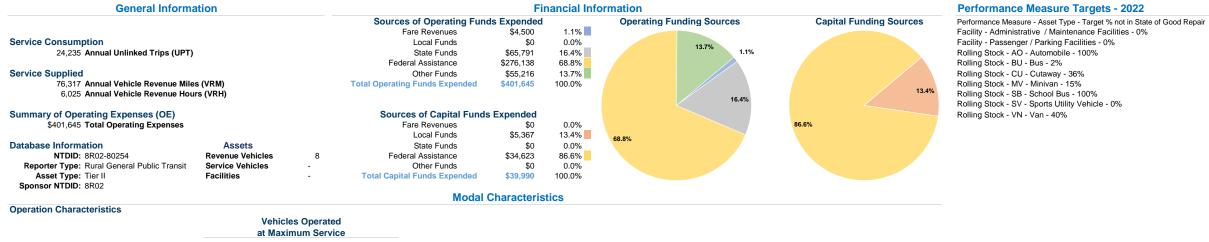
Glen-wood, Inc. 2021 Annual Agency Profile



Mode Operated	Transportation	Expenses	Revenues	Funds Annual U	Jnlinked Trips	Revenue Miles	Revenue Hours
Demand Response 8	-	\$401,645	\$4,500	\$39,990	24,235	76,317	6,025
Total 8		\$401,645	\$4,500	\$39,990	24,235	76,317	6,025

Performance Measures	Service Effi	ciency			Service Effectiveness	5
Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour	Mode	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour
Demand Response	\$5.26	\$66.66	Demand Response	\$16.57	0.3	4.0
Total	\$5.26	\$66.66	Total	\$16.57	0.3	4.0

Unlinked Passenger Trips per Vehicle Revenue Mile: Agency Total Operating Expense per Vehicle Revenue Mile: Agency Total 0.60 \$6.00 0.50 \$5.00 0.40 \$4.00 0.30 \$3.00 0.20 \$2.00 0.10 \$1.00 0.00 \$0.00 13 14 15 16 17 18 19 20 21 12 12 15 16 17 18 19 20 13 14 21

Mode	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour
Demand Response	\$16.57	0.3	4.0
Total	\$16.57	0.3	4.0