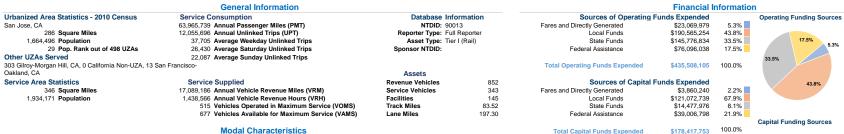
Ms. Rakhi Jain 2021 Annual Agency Profile San Jose, Ca 95134-1906 (408) 321-2300



Modal Characteristics

	Vehicles Op	erated							
Modal Overview	in Maximum	Service	Uses of Capital Funds						
Mode	Directly Operated	Purchased Transportation	Revenue Vehicles	Systems and Guideways	Facilities and Stations	Other	Total		
Demand Response	-	138 1	\$0	\$0	\$0	\$0	\$0		
Heavy Rail	-		\$5,825,165	\$130,893,666	\$0	\$0	\$136,718,831		
Light Rail	46		\$0	\$17,163,665	\$1,654,829	\$0	\$18,818,494		
Bus	319 1	12 1	\$3,680,989	\$15,243,266	\$3,903,185	\$52,988	\$22,880,428		
Total	365	150	\$9,506,154	\$163,300,597	\$5,558,014	\$52,988	\$178,417,753		

Summary of Operating Expenses (OE)

Labor	\$300,705,852	75.3%				
Materials and Supplies	\$29,690,084	7.4%				
Purchased Transportation	\$20,423,524	5.1%				
Other Operating Expenses	\$48,329,732	12.1%				
Total Operating Expenses	\$399,149,192	100.0%				
Reconciling OE Cash Expenditures	\$36,358,913					
Purchased Transportation						
(Reported Separately)	\$0					

Service Effectiveness

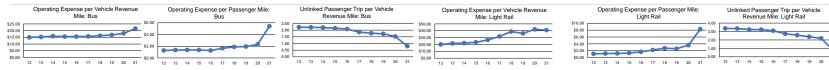
Flored Collegens - Makining Assellable



Operation Characteristics								Fixed Guideway	venicies Available			Average
	Operating		Uses of	Annual	Annual	Annual Vehicle	Annual Vehicle	Directional	for Maximum	Vehicles Operated in	Percent	Fleet Age in
Mode	Expenses	Fare Revenues	Capital Funds	Passenger Miles	Unlinked Trips	Revenue Miles	Revenue Hours	Route Miles	Service	Maximum Service	Spare Vehicles	Yearsa
Demand Response	\$19,868,741 1	\$470,389 1	\$0	1,400,037	173,267	2,041,268	164,469	0.0	144	138 1	4.4%	5.8
Heavy Rail	\$0	\$0	\$136,718,831	0	0	0	0	0.0	0	0	0.0%	0.0
Light Rail	\$115,792,171	\$2,386,194	\$18,818,494	13,970,922	2,168,096	2,831,553	216,045	81.0	98	46	113.0%	19.7
Bus	\$263,488,280 1	\$10,760,576 1	\$22,880,428	48,594,780	9,714,333	12,216,365	1,058,052	1.1	435	331 1	31.4%	9.4
Total	\$399,149,192	\$13,617,159	\$178,417,753	63,965,739	12,055,696	17,089,186	1,438,566	82.1	677	515	23.9%	

Service Efficiency Performance Measures

	Operating Expenses per	Operating Expenses per		Operating Expenses per	Operating Expenses per	Unlinked Trips per	Unlinked Trips per
Mode	Vehicle Revenue Mile	Vehicle Revenue Hour	Mode	Passenger Mile	Unlinked Passenger Trip	Vehicle Revenue Mile	Vehicle Revenue Hour
Demand Response	\$9.73	\$120.81	Demand Response	\$14.19	\$114.67	0.1	1.1
Heavy Rail	\$0.00	\$0.00	Heavy Rail	\$0.00	\$0.00	0.0	0.0
Light Rail	\$40.89	\$535.96	Light Rail	\$8.29	\$53.41	0.8	10.0
Bus	\$21.57	\$249.03	Bus	\$5.42	\$27.12	0.8	9.2
Total	\$23.36	\$277.46	Total	\$6.24	\$33.11	0.7	8.4



Notes: aDemand Response - Taxi (DR/TX) and non-dedicated fleets do not report fleet age data

¹Includes data for a contract with another reporter.

Performance Measure Targets - 2022

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 50% Equipment - Steel Wheel Vehicles - 0%

Equipment - Trucks and other Rubber Tire Vehicles - 49%

Facility - Administrative / Maintenance Facilities - 0%

Facility - Passenger / Parking Facilities - 0%

Infrastructure - HR - Heavy Rail - 0% Infrastructure - LR - Light Rail - 3%

Rolling Stock - AB - Articulated Bus - 0%

Rolling Stock - AO - Automobile - 0%

Rolling Stock - BU - Bus - 27% Rolling Stock - CU - Cutaway - 40%

Rolling Stock - HR - Heavy Rail Passenger Car - 0%

Rolling Stock - LR - Light Rail Vehicle - 0%

Rolling Stock - MV - Minivan - 30%

Rolling Stock - VT - Vintage Trolley - 100%

^{*}This agency has a purchased transportation relationship in which they buy service from MV Transportation (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode DR/PT.

*This agency has a purchased transportation relationship in which they buy service from El Paseo Limo (NTDID: Entity that Does Not Report to NTD), and in which the data are captured in this report for mode MB/PT.