Mailing Address:	312 MARLBORO ST KEENE, NH 03431-4163				Website: http://www.hcsservices.org		
				Service Cons	umed		
				Annual Unlink	ed Trips (UPT)	24,971	Operating Expenses per Vehicle Revenue Mile Bus Bu
Assets			Service Supplied				\$10.00
evenue Vehicles	7		Annual Vehicle Revenue Miles (VRM)			76,367	\$8.00
ervice Vehicles	0		Annual Vehicle Revenue Hours (VRH)			6,619	\$6.00
acilities	C	)	Vehicles Operation	ated in Maximum S	Service (VOMS)	5	\$2.00
		Modal	I Characteristics				2015 2017 2019 2021 2014 2016 2018 2020 2022
Mode	Annual Unlinked Passenger Trips	Directly Operated VOMS	Purchased Transportation VOMS	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours		Unlinked Passenger Trip per Vehicle Revenue Mile
Demand Response Bus	5,552 19,419	2 3	0 0	20,450 55,917	1,996 4,623		Bus Demand Response
otal	24,971	5	0	76,367	6,619		0.4
Metrics	Service Efficiency		Service Effectiveness				0.2
lode	OE per VRM	OE per VRH	UPT per VRM	UPT per VRH	OE per UPT		2015 2017 2019 2021
emand Response	\$4.27 \$7.27	\$43.79 \$87.90	0.3 0.3	2.8 4.2	\$15.74 \$20.93		2014 2016 2018 2020 2022
otal	\$6.47	\$74.60	0.3	3.8	\$19.77		p. 1 c

## 2022 Annual Agency Profile - VNA Home Healthcare, Hospice & Community Service (NTD ID 10159)

