2023 Annual Agency Profile - Massachusetts Bay Transportation Authority (NTD ID 10003)

Mailing Address: 10 PARK PLZ STE 1 Website: http://www.mbta.com/

BOSTON, MA

Geographic Coverage Service Consumed

Primary Urbanized Area Boston, MA--NH Annual Passenger Miles Traveled (PMT) 1,103,417,623

Square Miles 1,656 Annual Unlinked Trips (UPT) 234,975,556

Population 4,382,009 Average Weekday UPT 755,691

Other Areas Served: Average Saturday UPT 442,344

Massachusetts Non-UZA,Providence, RI--MA,Leominster--Fitchburg,
MA,Worcester, MA--CT,Providence, RI--MA,Leominster--Fitchburg,

MA-CT,Providence, RI--MA,Leominster--Fitchburg,

MA, Worcester, MA--CT, Massachusetts Non-UZA

Service Area Population 3,109,308

Service Area Sq. Miles 3,244

| Assets | Service Supplied |
|--------|------------------|
| | |

| Revenue Vehicles | 2,952 | Annual Vehicle/Passenger Car Revenue Miles (VRM) | 77,444,827 |
|------------------|--------|--|------------|
| Service Vehicles | 1443 | Annual Vehicle/Passenger Car Revenue Hours (VRH) | 5,872,406 |
| Facilities | 725 | Vehicles Operated in Maximum Service (VOMS) | 2,208 |
| Lane Miles | 24.4 | Vehicles Available for Maximum Service (VAMS) | 3,136 |
| Track Miles | 979.28 | | |

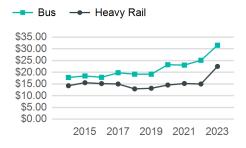
Modal Characteristics

| Mode | Directly Operated VOMS | Purchased Transportation VOMS | • | Annual Unlinked Passenger Trips | Annual Vehicle Revenue Miles | Annual Vehicle Revenue Hours | Fixed Guideway Directional Route Miles |
|-------------------|------------------------------|-------------------------------------|---------------|---------------------------------------|---------------------------------------|---------------------------------------|--|
| Bus | 624 | 234 | 204,608,994 | 79,487,957 | 21,359,943 | 2,268,561 | 1.60 |
| Bus Rapid Transit | 34 | 0 | 19,433,254 | 8,908,509 | 1,365,292 | 152,410 | 13.00 |
| Commuter Rail | 0 | 406 | 503,068,788 | 23,494,794 | 23,726,200 | 815,484 | 782.00 |
| Demand Response | 0 | 460 | 7,243,948 | 1,008,547 | 8,408,318 | 742,674 | 0.00 |
| Ferryboat | 0 | 10 | 7,652,188 | 1,009,633 | 242,186 | 25,596 | 31.70 |
| Heavy Rail | 312 | 0 | 275,137,442 | 84,030,235 | 16,777,587 | 1,246,958 | 76.30 |
| Light Rail | 128 | 0 | 86,273,010 | 37,035,882 | 5,565,301 | 620,723 | 57.00 |
| Total | 1,098 | 1110 | 1,103,417,624 | 234,975,557 | 77,444,827 | 5,872,406 | 961.60 |

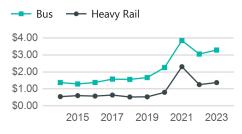
Metrics Service Efficiency Service Effectiveness

| | | • | | | | |
|-------------------|------------|------------|-------------|-------------|------------|------------|
| Mode | OE per VRM | OE per VRH | UPT per VRM | UPT per VRH | OE per PMT | OE per UPT |
| Bus | \$31.56 | \$297.19 | 3.7 | 35.0 | \$3.30 | \$8.48 |
| Bus Rapid Transit | \$26.58 | \$238.09 | 6.5 | 58.5 | \$1.87 | \$4.07 |
| Commuter Rail | \$20.14 | \$585.86 | 1.0 | 28.8 | \$0.95 | \$20.33 |
| Demand Response | \$12.83 | \$145.25 | 0.1 | 1.4 | \$14.89 | \$106.96 |
| Ferryboat | \$81.83 | \$774.24 | 4.2 | 39.4 | \$2.59 | \$19.63 |
| Heavy Rail | \$22.53 | \$303.09 | 5.0 | 67.4 | \$1.37 | \$4.50 |
| Light Rail | \$35.41 | \$317.45 | 6.7 | 59.7 | \$2.28 | \$5.32 |
| Total | \$24.42 | \$322.00 | 3.0 | 40.0 | \$1.71 | \$8.05 |
| | | | | | | |

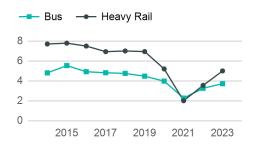
Operating Expenses per Vehicle Revenue Mile



Operating Expenses per Passenger Mile

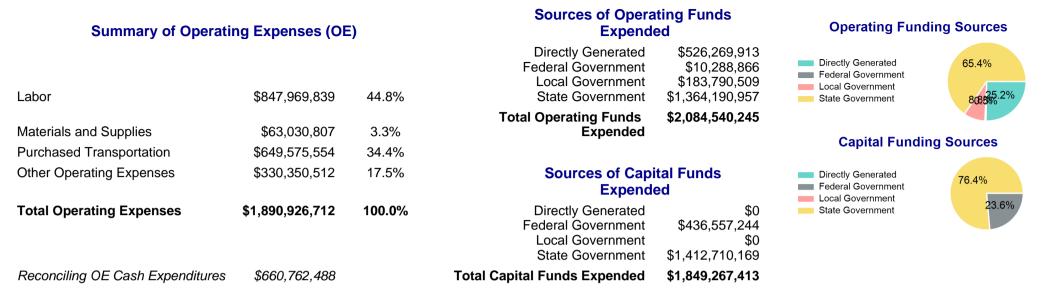


Unlinked Passenger Trip per Vehicle Revenue Mile



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2023 Funding Breakdown



Operating Expense Detail

Uses of Capital

| Mode | Operating Expenses | Fare Revenues | Revenue Vehicles | Systems and Guideway | Facilities and Stations | Other |
|-------------------|-----------------------|----------------------------|--------------------|-------------------------|----------------------------|--------------|
| Bus | \$674,196,154 | \$70,235,370 | \$44,449,297 | \$979,142 | \$67,595,892 | \$2,560,360 |
| Bus Rapid Transit | \$36,287,690 | \$6,313,581 | \$72,812,583 | \$0 | \$12,102,257 | \$0 |
| Commuter Rail | \$477,756,069 | \$112,639,505 | \$59,244,152 | \$492,693,993 | \$332,271,587 | \$27,794,668 |
| Demand Response | \$107,873,650 | \$3,358,860 \$7,407,040 | \$0 \$1,274,307 | \$230,840 | \$0 \$400,000 | \$0 \$0 |
| Ferryboat | \$19,817,479 | \$7,127,213 | \$1,271,387 | \$0 | \$498,602 | \$0 |
| Heavy Rail | \$377,944,589 | \$128,794,748 | \$37,604,855 | \$318,045,793 | \$131,019,117 | \$63,379,245 |
| Light Rail | \$197,051,081 | \$47,726,099 | \$70,695,765 | \$103,852,634 | \$10,165,244 | \$0 |
| Total | \$1,890,926,712 | \$376,195,376 | \$286,078,039 | \$915,802,402 | \$553,652,699 | \$93,734,273 |

2023 Asset Management

Transit Asset Management (TAM) Tier Tier I (Rail) TAM Sponsor NTD ID

| | CS |
|--|----|
| | |
| | |
| | |

| Mode | Vehicles Operated in Max. Service | Vehicles Available for Max. Service | %Spare Vehicles | Avg. Fleet Age (yrs) |
|-------------------|---|---|--------------------|-------------------------|
| Bus | 858 | 1,187 | 38.3% | 5.6 |
| Bus Rapid Transit | 34 | 71 | 108.8% | 3.6 |
| Commuter Rail | 406 | 478 | 17.7% | 27.3 |
| Demand Response | 460 | 792 | 72.2% | 3.3 |
| Ferryboat | 10 | 10 | 0.0% | 27.2 |
| Heavy Rail | 312 | 392 | 25.6% | 24.3 |
| Light Rail | 128 | 206 | 60.9% | 28.6 |

p. 2 of 2