

# 2023 Annual Agency Profile - Town of Highlands (NTD ID 20182)

**Mailing Address:** 254 Main Street  
Highland Falls, NY

**Website:** [www.highlands-ny.gov/Departments-officials/Dial-a-Bus](http://www.highlands-ny.gov/Departments-officials/Dial-a-Bus)

## Geographic Coverage

**Primary Urbanized/Rural Area** Poughkeepsie--Newburgh, NY  
**Service Area Population** 12,187  
**Service Area Sq. Miles** 52  
**Other Areas Served:**  
 New York Non-UZA, Kiryas Joel, NY

## Assets

**Revenue Vehicles** 1  
**Service Vehicles**  
**Facilities**

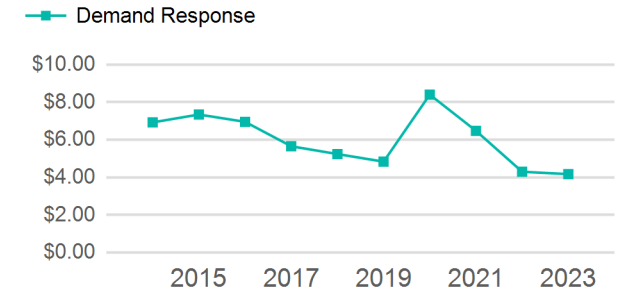
## Service Consumed

**Annual Unlinked Trips (UPT)** 5,811

## Service Supplied

**Annual Vehicle Revenue Miles (VRM)** 18,913  
**Annual Vehicle Revenue Hours (VRH)** 1,899  
**Vehicles Operated in Maximum Service (VOMS)** 1

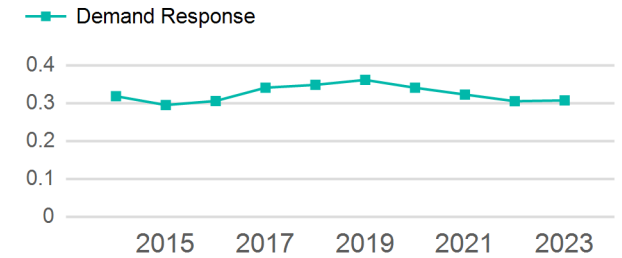
## Operating Expenses per Vehicle Revenue Mile



## Modal Characteristics

Mode	Annual Unlinked Passenger Trips	Directly Operated VOMS	Purchased Transportation VOMS	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours
Demand Response	5,811	1	0	18,913	1,899
<b>Total</b>	<b>5,811</b>	<b>1</b>	<b>0</b>	<b>18,913</b>	<b>1,899</b>

## Unlinked Passenger Trip per Vehicle Revenue Mile



Mode	Service Efficiency		Service Effectiveness		
	OE per VRM	OE per VRH	UPT per VRM	UPT per VRH	OE per UPT
Demand Response	\$4.17	\$41.55	0.3	3.1	\$13.58
<b>Total</b>	<b>\$4.17</b>	<b>\$41.55</b>	<b>0.3</b>	<b>3.1</b>	<b>\$13.58</b>

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## 2023 Funding Breakdown

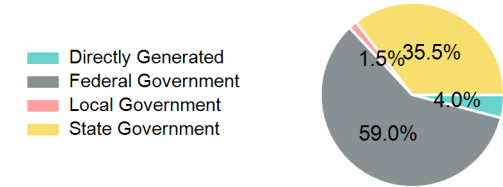
### Summary of Operating Expenses (OE)

Mode	Operating Expenses	Fare Revenues
Demand Response	\$78,911	\$0
<b>Total</b>	<b>\$78,911</b>	<b>\$0</b>

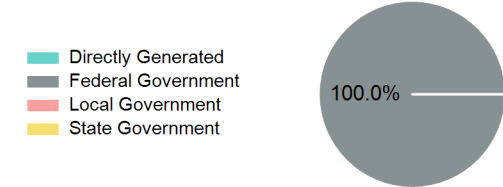
### Sources of Operating Funds Expended

Directly Generated	\$3,172
Federal Government	\$46,543
Local Government	\$1,167
State Government	\$28,029
<b>Total Operating Funds Expended</b>	<b>\$78,911</b>

### Operating Funding Sources



### Capital Funding Sources



### Sources of Capital Funds Expended

Directly Generated	\$0
Federal Government	\$14,903
Local Government	\$0
State Government	\$0
<b>Total Capital Funds Expended</b>	<b>\$14,903</b>

## 2023 Asset Management

<b>Transit Asset Management (TAM) Tier</b>	Tier II	<b>TAM Sponsor NTD ID</b>	A0023
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### Metrics

Mode	Average Fleet Age in Years
Demand Response	5.0