

# 2023 Annual Agency Profile - Southeast Tennessee Human Resource Agency (NTD ID 40170)

**Mailing Address:** 312 RESOURCE RD  
DUNLAP, TN

**Website:** <http://www.sethra.us/services/transportation>

## Geographic Coverage

**Primary Urbanized/Rural Area** Cleveland, TN  
**Service Area Population** 66,333  
**Service Area Sq. Miles** 24  
**Other Areas Served:**

## Assets

**Revenue Vehicles** 16  
**Service Vehicles**  
**Facilities** 1

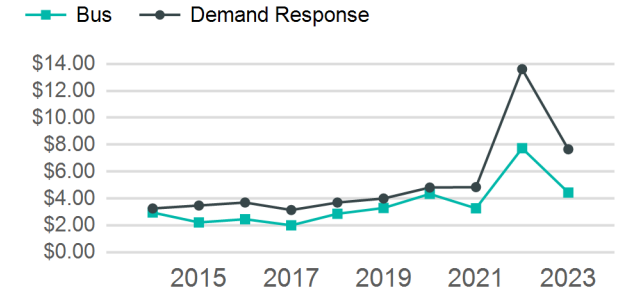
## Service Consumed

**Annual Unlinked Trips (UPT)** 57,336

## Service Supplied

**Annual Vehicle Revenue Miles (VRM)** 215,844  
**Annual Vehicle Revenue Hours (VRH)** 21,528  
**Vehicles Operated in Maximum Service (VOMS)** 12

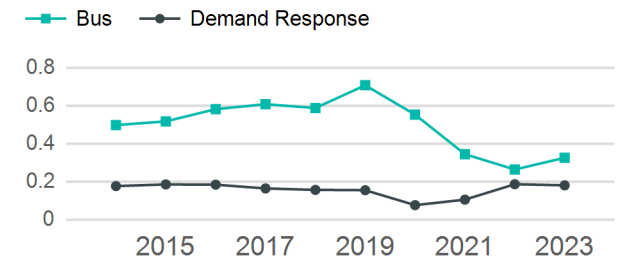
## Operating Expenses per Vehicle Revenue Mile



## Modal Characteristics

Mode	Annual Unlinked Passenger Trips	Directly Operated VOMS	Purchased Transportation VOMS	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours
Bus	41,281	5	0	126,852	9,818
Demand Response	16,055	7	0	88,992	11,710
<b>Total</b>	<b>57,336</b>	<b>12</b>	<b>0</b>	<b>215,844</b>	<b>21,528</b>

## Unlinked Passenger Trip per Vehicle Revenue Mile



## Metrics

### Service Efficiency

### Service Effectiveness

Mode	OE per VRM	OE per VRH	UPT per VRM	UPT per VRH	OE per UPT
Bus	\$4.45	\$57.49	0.3	4.2	\$13.67
Demand Response	\$7.66	\$58.22	0.2	1.4	\$42.46
<b>Total</b>	<b>\$5.77</b>	<b>\$57.88</b>	<b>0.3</b>	<b>2.7</b>	<b>\$21.73</b>

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## 2023 Funding Breakdown

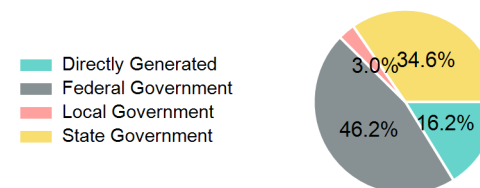
### Summary of Operating Expenses (OE)

Mode	Operating Expenses	Fare Revenues
Bus	\$564,402	\$0
Demand Response	\$681,710	\$0
<b>Total</b>	<b>\$1,246,112</b>	<b>\$0</b>

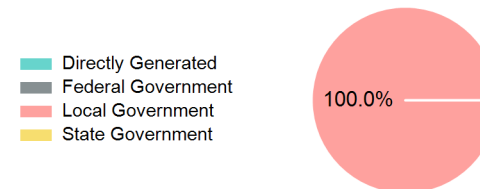
### Sources of Operating Funds Expended

Directly Generated	\$201,682
Federal Government	\$575,440
Local Government	\$37,599
State Government	\$431,391
<b>Total Operating Funds Expended</b>	<b>\$1,246,112</b>

### Operating Funding Sources



### Capital Funding Sources



### Sources of Capital Funds Expended

Directly Generated	\$0
Federal Government	\$0
Local Government	\$8,604
State Government	\$0
<b>Total Capital Funds Expended</b>	<b>\$8,604</b>

## 2023 Asset Management

Transit Asset Management (TAM) Tier Tier II

TAM Sponsor NTD ID

### Metrics

Mode	Average Fleet Age in Years
Bus	5.1
Demand Response	6.9